# **TECHNICAL INSTRUCTIONS**

# FOR

# **SPECIAL SERVICE CAMPAIGN 22LC03**

# SOFTWARE UPDATE FOR A GEAR SHIFT CONTROL MODULE

# CERTAIN 2022 NX 350 AND NX 250 VHEICLES

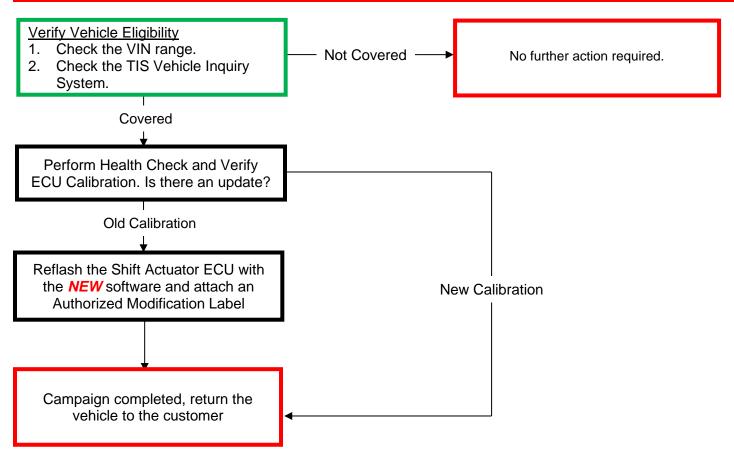
The repair quality of covered vehicles is extremely important to Lexus. All dealership technicians performing this repair are required to successfully complete the most current version of the E-Learning course "Safety Recall and Service Campaign Essentials". To ensure that all vehicles have the repair performed correctly; technicians performing this recall repair are required to currently have completed all of the following courses:

L623 – Lexus Electrical Circuit Diagnosis

Always check which technicians can perform the repair by logging on to https://www.lctpreports.com. It is the dealership's responsibility to select technicians with the above certification level or greater to perform this repair. Carefully review your resources, the technician skill level, and ability before assigning technicians to this repair. It is important to consider technician days off and vacation schedules to ensure there are properly trained technicians available to perform this repair at all times.

# I. OPERATION FLOW CHART

The flow chart is for reference only. DO NOT use it in place of the full technical instructions. Follow ALL steps as outlined in the full technical instructions to confirm the campaign is completed correctly.



# **II. IDENTIFICATION OF AFFECTED VEHICLES**

## 1. CHECK VEHICLE FOR CAMPAIGN ELIGIBILITY

- a) Compare the vehicles VIN to the VIN listed on the Repair Order to ensure they match.
- b) Check the TIS Vehicle Inquiry System to confirm the VIN is involved in this Campaign, and that it has not already been completed.

### NOTICE:

TMNA warranty will not reimburse dealers for repairs completed on vehicles that are not affected or were previously completed, even by another dealer.

## **III. PREPARATION**

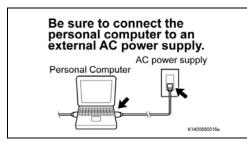
## A. TOOLS, SUPPLIES & EQUIPMENT

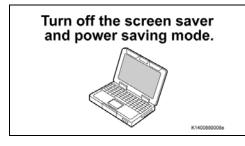
- Standard Hand Tools
- L-SB-0001-18
- L-SB-0036-22
- DCA-8000 Battery Diagnostic Station
- Techstream 2.0 / Techstream Lite / ADVi

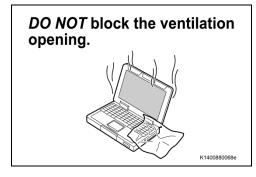
# **IV. SEAFETY PRECAUTIONS**

## Critical CRITICAL INFORMATION - READ THOROUGHLY

An ECU could be damaged if an error occurs in the communication while reprogramming the ECU. Confirm all work is performed as described in these instructions.







### 1. STABILIZE THE POWER TO THE PERSONAL COMPUTER

a) Be sure to connect the personal computer to an external AC power supply.

#### NOTE:

The ECU could be damaged if the battery voltage of the personal computer drops while reprogramming.

b) Turn off the screen saver and power saving mode of the personal computer so that power to the personal computer is stable.

### NOTE:

If the screen saver or power saving mode launches while reprogramming, the communication may be disconnected, resulting in the damage of the ECU.

c) **DO NOT** block the ventilation opening for the cooling fan of the personal computer.

### NOTE:

If the ventilation opening for the cooling fan is blocked, the personal computer may be heated excessively, causing the operation of the personal computer to stop. Due to the stop of operation, the communication for reprogramming signals could be stopped, resulting in damage of the ECU.

## **V. SHIFT ACTUATOR ECU CALIBRATION ID VERIFICATION**



### 1. CHECK FOR DTC'S

a) Using a Techstream, perform a Health Check to check for any Diagnostic Trouble Codes.

### NOTE:

This Campaign covers only the software update to the Shift Actuator ECU, as detailed in these instructions. It does not cover the diagnosis or replacement of any other systems on the vehicle.

## 2. CHECK CURRENT CALIBRATION

- a) Locate the Update column for the Gear Shift Control Module "B" system in the Stored Data tab for this vehicle.
- b) Determine the status of an available update; indicated by a YES or NO. **HINT:**

Techstream (Ver 17.10)     Stored Data	012) - 12386 TIS User Help									-	o x		
2022 NA350 T24A FTS 000001 mile J1JAOCE2940001950 2022 NA350 T2/ File Notes ⊟ Health Checl Data 1-200	Sensor 1: 55 Sensor 3: 55 Sensor 5: M Health Check I - Health Check d - Changes in veh - To update Heal	ensor 3: 55.12 / 27.68 Sensor 4: 55.12 / 27.68											
		Inches		celated Inf	ormation	(		-					
	System	Monitor Status	DTC	Curr	Pend	Hist	Lest Failed	RoB	Calibration	Update	Configure ^		
	Combination Meter	2							8380078D610B 8380078D6205 8380078D6305	No No No	No		
	Active Noise Control			-			-		8624F78020D0	No No	No		
	Central Gateway								8A1117801300 8911F5208102	No	No		
	Gear Shift Contro	8				-			894EF7801000 894EG7801000	No			
	Gear Shift Contro	5					-		894EG7801000 894FF7801200	Yes			
	Module "B"			-		_			894FG7801200 8865F7813003	Yes			
Sort	Air Conditioner	1.2	1		-				00000-1010000	7	No		
Expand>>	Power Integration No.1	1.8							8264F7802100	No	No		
TIS Search	Power Distribution Box	n .		-			-		8273F780300A	No	No		
Close Sate of	2022/06/30 13:56:2	1				IJ	ECU		Defect				
res Yes			re an upda ar Shift Co					,	No		٦		
			Syst	em?					INC	1			
♦ to section VI. Veh ation on page 3.	icle								npaign c cle to th			urn the	

If the CID's indicate 'Yes', proceed with the update procedure.

#### ◄ CRITICAL MESSAGE ►

It is critical that L-SB-0001-18 and L-SB-0036-22 in addition to the Technical Instructions for this Special Service Campaign are followed. This TSB outlines all steps necessary to prevent reprogramming failure.

## **VI. VEHICLE PREPERATION**

## 1. VEHICLE PREPERATION

- a) Confirm the following conditions:
- Vehicle in the IG position (engine off).
- Transaxle in Park.

•

• Parking brake engaged.

- Turn off all electrical accessories (i.e. climate control, audio system, etc.)
- Headlight switch in the DRL OFF position.
- Windshield wiper switch in the OFF position.

## 2. CONNECT THE 12V BATTERY TO THE DCA-8000

- a) Connect the DCA-8000 to the 12V battery.
- b) Select the Power Supply Mode from the Main Menu of the DCA-8000.

Critical

A power supply MUST be used during reprogramming. ECU damage will occur if the battery voltage is not properly maintained during this re-flash procedure.

### **NOTICE:**

A power supply must be connected directly to the 12V battery terminals and NOT the remote jump posts under the hood (if equipped).

## 3. VERIFY TECHSTREAM SETUP

a) Verify that the Techstream meets the following conditions:

- The latest version of software is loaded.
- The Techstream battery is fully charged. If not, connect the Techstream to a 120V source.
- The DLCIII cable is in good condition.



The Techstream's battery voltage must also be maintained during the re-flash procedure. If necessary, plug the Techstream into a 120v outlet during this procedure.

### NOTICE:

If the Techstream communication with the vehicle fails during the re-flash procedure, the Shift Actuator ECU will be damaged.

b) This vehicle has additional security measures requiring a signature from the server when performing ECU reprogramming.

# **VII. UPDATE CALIBRATION**

CONFIRM THE CALIBRATION ID FOR THE GEAR SHIFT CONTROL MODULE "B" SYSTEM

 Confirm the current calibration ID in the Gear Shift Control Module "B" System.

2022 10.350	Tire Pressure /	Threshold	Value (psi(g	auge)]	183									
T24A.FTS	Sensor 1: 55	12 / 27.4	8 Sensor 2:		27.68									
000001 mile	Sensor 3: 55.	12 / 27.4	8 Sensor 4:		27.68									
Secondaries.	Sensor 5; N	A / N	Α.						Car	mpaign S	tatus:			
JT.JAOCE2942007630	Health Check R	tesults								PERMAN	NENT: NO			
2022_NX350_T2/ File Notes ⊟ Health Checl Data 1-200	- Health Check do	Health Check does not display live data. ECU Security Key: - Changes in vehicle condition will not update automatically. To update Health Check, click the Refresh button on the bottom of the Health Check screen.												
	Children Const	~1	D	TC Related In	ormation	6	_							
		Monitor	1	Curr				_						
	System	Status	DTC	Curr	Pend	Hist	Failed	RoB	Calibration	Update	Configure			
	System Combination Meter		DTC	Conf	Pend	Hist	Test Failed	RoB	Calibration 8380078D610B 8380078D6205 8380078D6305	Update No No	No			
	Combination	Status	DTC	Cont	Pend	Hist	Eailed		8380078D610B 8380078D6205 8380078D6305	No No No	Configure			
	Combination Meter Active Noise Control Central Gateway	Status	DTC	Cont	Pend	Hist	Failed		8380078D610B 8380078D6205		No			
	Combination Meter Active Noise Control	Status	DTC	Conf	Pend	Hist	Failed		8380078D6108 8380078D6205 8380078D6305 urrent CII		No No			
	Combination Meter Active Noise Control Central Gateway Gear Shift Control	Status	DTC		Pend	Hist	Failed		8380078D610B 8380078D6205 8380078D6305 8380078D6305 urrent CII	No No No No No No No No No No	No No			
Sort	Combination Meter Active Noise Control Central Gateway Gear Shift Control Modely A Gear Shift Control	Status	DIC	Gee	Pend	Hist	Failed		8380078D6108 8380078D6205 8380078D6305 urrent CII	No No No No No No No No	No No			
Sot Expand>>	Combination Meter Active Noise Control Central Gateway Gear Shift Control Models Control Models TB <sup>®</sup>	Status	DIC			Hist	Failed		8380078D6108 8380078D6205 8380078D6305 urrent CII 854E57701000 854FF7001200 854F67801200	No No No No No No No Yes No	No No No			

#### The calibration IDs to re-flash in this campaign are as shown in the table below.

	Gear Shift Control Module "B" System C	Calibrations
System	Current Calibration ID	New Calibration ID
Coor Shift Control Modulo "P"	Main: 894FF7801100 Sub: 894FG7801100	Installation File
Gear Shift Control Module "B"	Main: 894FF7801200 Sub: 894FG7801200	Main: 894FF7801300 Sub: 894FG7801300

### 2. REFLASH THE CONTROL COMPUTER

a) Click yes on the health check results screen, or follow the links on the table above the begin the reflash process.

NOTICE:

Reflash failure should be extremely rare and can be avoided by following all instructions and reprogramming best practices.

# VIII. COMPLETE REPAIR



- 1. DISCONNECT THE DCA-8000
- 2. PERFORM VERIFICATION HEALTH CHECK
  - a) Using a Techstream, perform a Health Check.
  - b) Clear DTC's that may have set during the re-flash procedure.
  - c) Re-run the Health Check to confirm that no DTC's reappear.

Critical THIS VERIFICATION HEALTH CHECK IS NECESSARY to update the results and CID's to the National database.

- 3. CONFIRM CID UPDATE
  - a) On the Stored Data tab, confirm the following for the Gear Shift Actuator Module "B" System:
- The Calibration number has the "New CID" number.
- The Update column says "No".

7022 102350 T24A.FTS 000001 mile	Sensor 3: 55. Sensor 5: N	12 / 27.68 12 / 27.68 14 / N/A	Sensor 2:	5.12 /	27.68						ign Status: ?			
2022_NX350_T2 File Notes Health Check Data 1-200	Health Check R - Health Check do - Changes in vehi - To update Health Enhanced Gene	es not display cle condition h Check, click	will not update a	notomatical on on the t	lty. sottom o	f the He			urity Key: - een.	NENT: NO				
		· F	DTC	Related Inf	ormatio	n.						New CID's MUST be		
	System	Monitor Status	DTC	Cutt	Pend	Hist	Test Failed	RoB	Calibration	Update	Configure ^	displayed		
	Combination Meter	•							8380078D610B 8380078D6205 8380078D6305	No No No	No			
	Active Noise Control						-	-	8624F78020D0 8A1117801300	No	No			
	Central Gateway Gear Shift Control Meddle A								8911F5208102 894EF7801000 894EC7801000	No No No	No			
	Gear Shift Control Module "B"	)							894FF7801300 894FG7801300	No No		Update must say		
Soft	Ar Constioner				_	-			DEGLE PRIMARY	7	No	"no"		
Expand>>	Power Integration No.1								8264F7802100	No	No			
TIS Search	Power Distribution Box	•							8273F780300A	No	No 🗸			
Print Close	2022/06/30 13:56:21						EC		077					
09-00					_				Defaul	t Uker	• /			

Critical

Confirm the CID's has been updated successfully to the NEW CID's by someone other than the individual who performed the repair. Refer to page 5.

## 4. PRINT CUSTOMER HEALTH CHECK REPORT

a) From the Stored Data tab, select the Customer Health Check Report button (TIS will launch when button is pressed).

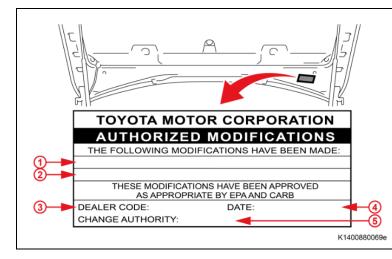
	Tire Pressure / Threshold W Senser 1: 300.19 / N/A Senser 3: 300.47 / N/A Senser 5: N/A / N/A	Sensor 2: 1	4) C)							
	Health Check Results									Custmer Health Check Button
Notes Antonio	Enhanced System	Monitor	DTC	Catt	Pend	Het 2		Calibration	Update	
late 1-	Engine	Status	-	Conf		the state	iled			
anina .	Radar Cruise2									
lar Cru lar Cru	Transmission		-	-	_	_	-	********	1	$ \  \  \  \  \  \  \  \  \  \  \  \  \ $
WSC/	Reder Cruise1 ABS/VSC/TRAC/EPB			-	-	_	-+	F1526F4033	Yes	
r Whe	Steering Angle Sensor			-		_	-	*********	1	//
Cendit	Four Wheel Drive		-				-	*********	1	
Alda	EMPS							*********	1	
Collis	LKALDA							*********	1/	
nbinat rling C	Eront Recognition Camera			-	-		-+	***********	1	
et Rieco	Air Conditioner		-	-			-+	**********	//	
* ADJV	Combination Meter						-	*********	/	
t.	Main Body									
den	D.Door Motor							//		
	Entry&Start		_	-	_		-			
ech	P.Door Motor						1			1
	2017/10/03 11:10:21							17 HE	10	
×	Campaign Status:2					- C.	-		-	
								Delautr Unit	952.8	017346901019
Lه \										
b)	Log in to T	15.								

e) Select the Report button.

	Diagnostic Report
	Vehicle Information         Mileage:       7787         Repair Order:       77888         Our systems show the following campaigns are outstanding. Have any of these campaigns been completed? (Check for SSC door label if unsure.)         XXX:       Performed C Not Performed
f) g) h)	Confirm Customer Health Check Report information is correct. Print Customer Health Check Report from TIS. Sign and provide to the customer.

# IX. ATTACH THE AUTHORIZED VEHICLE MODIFICATION LABEL

- a. Fill out the label.
- b. Affix the label to the under-side of the hood.



1	
1	Repair ECU P/N
2	Calibration ID
3	Dealer Code
4	Date Completed
5	Campaign Code (22LC03)

### ◄ VERIFY REPAIR QUALITY ►

- Confirm the DCA-8000 is set up properly prior to beginning the reprogramming.
- Confirm the reflash completes successfully.
- Confirm there are no DTCs after the Calibration update.
- If you have any questions regarding this update, please contact your area representative.

# X. APPENDIX

## A. CAMPAIGN DESIGNATION DECODER

