



INTEROFFICE MEMORANDUM

Original Publication Date: November 2, 2022

To: All Lexus Area General Managers / Assistant General Managers
From: Michael Zimmerman
Senior Manager - Lexus Fixed Operations

SPECIAL SERVICE CAMPAIGN 22LC02 *(Remedy)*

**Certain 2022 Model Year NX 350 Vehicles
Certain 2022 Model Year NX 250 Vehicles
Software Update for a Gear Shift Control Unit**

Specific information for Area support is provided below.

Condition

In the involved vehicles, a gear shift control unit may output incorrect or missing identification codes which may result in failure at state emissions inspections (SMOG check). While these vehicles may not meet certain state emissions requirements, this issue does not have an effect on the vehicle's performance, emissions, or fuel efficiency.

Dealer Notification

The attached Dealer Letter will be sent to all Lexus dealers on November 2, 2022.

Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.