



SIB 61 01 20

2022-11-28

## ACCESSORIES DO NOT POWER UP FROM THE FRONT 12 V POWER SOCKET PLUG

This Service Information Bulletin (Revision 6) replaces SI B61 01 20 **dated October 2022**.

### What's New (Specific text highlighted):

- New model added

## MODEL

| E-Series | Model Description                                     |
|----------|-------------------------------------------------------|
| F95      | X5 M Sports Activity Vehicle                          |
| F96      | X6 M Sports Activity Coupe                            |
| G05      | X5 Sports Activity Vehicle                            |
| G06      | X6 Sports Activity Coupe                              |
| G07      | X7 Sports Activity Vehicle                            |
| G20      | 3 Series Sedan                                        |
| G22      | 4 Series Coupe                                        |
| G23      | 4 Series Convertible                                  |
| G26      | 4 Series Gran Coupe                                   |
| G42      | 2 Series Coupe                                        |
| I20      | iX Sports Activity Vehicle (Battery Electric Vehicle) |

Note: Not applicable to vehicles with the heated cup holder option code SA 44A.

## SITUATION

Customer is unable to power up or charge accessories through a plug adapter inserted in the front 12-volt power socket plug. Alternatively, it will only operate when constant downward hand pressure is maintained.

## CAUSE

A design change was intended to reduce short circuits and blown fuses. When the plug adapter is inserted, the center contact pin may not make proper contact with the center pin of the power socket plug.

### Only for those customers that experience this situation:

- Replace the plug-in socket (new design and repair procedure)

**IMPORTANT:** The procedure to install this newly designed component will remove the functionality of the cigarette lighter and the ambient ring lighting if equipped.

## PROCEDURE



1. Remove the center cupholder.

Refer to **REP 51 16 202** Removing and installing/replacing front cupholder.



2. Push the original plug-in socket from the bottom up.

**Note:** Clear plastic bracket stays in place.



3. Install new plug-in socket by sliding from the top section of the cupholder.

4. Reinstall cupholder and test system for proper operation.

## PARTS INFORMATION

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in either ETK or AIR which takes into account specific equipment and/or options.

| Part Number     | Description    | Quantity |
|-----------------|----------------|----------|
| 61 34 7 947 771 | Plug-in socket | 1        |

## WARRANTY INFORMATION

Covered, one time, under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

|                        |                                                                |                                                         |
|------------------------|----------------------------------------------------------------|---------------------------------------------------------|
| <b>Defect Code:</b>    | <b>6134017900</b>                                              | <b>12 V socket outlet incorrect connection /contact</b> |
| <b>Labor Operation</b> | <b>Description</b>                                             | <b>Labor Allowance</b>                                  |
| 51 16 202              | Removing and installing/replacing front cup holder (Main work) | Refer to AIR                                            |
| Or                     |                                                                |                                                         |
| 51 16 702              | Removing and installing/replacing front cup holder (Plus work) | Refer to AIR                                            |

If you are using a Main labor code for another repair, use the Plus code labor operation 51 16 702 instead of 51 16 202.

Refer to AIR for the corresponding flat rate unit (FRU) allowances.

As applicable to your center, please refer to **SI B01 01 20** or **B01 07 20** for claiming your diagnosis work time, job/repair work time (WT), RO/Claim WT and/or repair explanation procedures, unless otherwise required by State law.

**QUESTIONS REGARDING THIS BULLETIN**

|                     |                                                                                                                                                                                                                   |
|---------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Technical Inquiries | Submit feedback at the top of this bulletin                                                                                                                                                                       |
| Warranty Inquiries  | Please contact the Warranty department by either using the Live Chat that's available in the Warranty Documentation Portal or through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections |
| Parts Inquiries     | Submit an IDS ticket to the Parts Department                                                                                                                                                                      |