

On-car analysis list from December 12th, 2022
please contact VW Helpline before attempting repair

| | Models | MY | Engine | Transmission | Topic | Customer Complaint |
|-------------------|--|-----------|---------------|---------------------|-----------------------------------|---|
| Powertrain | Atlas, Atlas Cross Sport | 21-22 | All | All | Heat Shield Rattle | Customer states rattle noise from the underbody heat shields |
| | Tiguan | 22-23 | All | All | MIL-on P0456 P0442 | Customer states MIL-on, fault P0456 and/or P0442 stored in ECM memory (Reference worksheet "Tiguan EVAP Leak Worksheet" before creating/calling Group TAC) |
| Chassis | Atlas, Atlas Cross Sport | 22-23 | All | All | Front heat shield noise | Customer states noise from the front end (usually right side) (Clicking, creaking due to CV boot clamp hitting heat shield) (Untouched vehicles) |
| Electric | Tiguan (2019 only), Sport Wagon, Jetta (2019 only) | 18-19 | All | All | Door Harness | Customer states MIL-on/Airbag light, fault U019900 and/or B101715 stored in ECM/Airbag memory |
| | Atlas, Atlas Cross Sport | 20-23 | All | All | Airbag light on Fault B1225F1 | Customer states Airbag light on (Must have fault code B1225F1) |
| | Atlas, Atlas Cross Sport, Jetta, Taos, Tiguan | 22 | All | All | KESY Door Lock/Unlock Inoperative | Customer states KESY door lock/unlock inoperative (Untouched vehicles) (Must have fault codes B1479F0 and/or B147AF0 in AW 09) |
| | Tiguan | 22-23 | All | All | Seat Belt | Customer states seat belt won't retract |
| | Taos | 22 | All | All | Windshield | Customer states there is a visual imperfection in the windshield (Untouched vehicles) |
| Body | Atlas, Atlas Cross Sport | 21-23 | All | All | Seat Memory | Customer states cannot set seat memory. B135454: Seat height or tilt adjustment motor no basic setting B201000: no basic setting. (Note: vehicle should not have had basic settings reset) Must be after VIN break MC561903 (Atlas) or MC214616 (Atlas Cross Sport) |
| | Tiguan | 21-23 | All | All | Seat Memory | Customer states cannot set seat memory. B135454: Seat height or tilt adjustment motor no basic setting B201000: no basic setting. (Note: vehicle should not have had basic settings reset) Must be after VIN break NM043260 (Tiguan) |
| | Atlas, Atlas Cross Sport, Tiguan | 22 | All | All | Refrigerant low | Customer states AC inoperative (Leak must be from AC compressor) (Untouched vehicles) |