



**NUMBER:** 23-016-22

**GROUP:** 23 - Body

**DATE:** April 29, 2022

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**This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 22-087, date of issue April 29, 2022. All applicable Un-Sold RSU VINs have been loaded. To verify this RSU service action is applicable to the Un-Sold vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. This RSU will expire 18 months after the date of issue.**

**SUBJECT:**

Front Inside Door Release Handles Slow to Retract

**OVERVIEW:**

This bulletin involves inspection and replacing the inside front door release handle cable if needed.

**MODELS:**

2022 (WS) Grand Wagoneer/Wagoneer

**NOTE:** This bulletin applies to vehicles within the following markets/countries: North America.

**NOTE:** This bulletin applies to vehicles built on or after June 01, 2021 (MDH 0601XX) and built on or before January 05, 2022 (MDH 0105XX).

**SYMPTOM/CONDITION:**

The customer may describe the following:

- Left and/or right front inside door release handle returns slowly after release.

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. **This RRT only applies to vehicles on the RRT VIN list.**

**PARTS REQUIRED:**

Qty.	Part No.	Description
2 (AR)	68592465AA	Cable, inside handle to latch (Right or Left)

**REPAIR PROCEDURE:**

1. Pull and release each of the inside front door release handles. Check if either one or both handles were slow to move back to the rest position.
2. Did either one or both handles retract slowly?
  - YES >>> Proceed to [Step 3](#).
  - NO >>> This bulletin has been completed. Use inspection LOP (23-41-18-90) to close this active RSU.

**NOTE: Only replace the cable(s) on the side where the handle was slow to retract.**

3. Remove door carrier plate. Refer to the detailed procedures available in DealerCONNECT > Service Library> under: 23 - Body / Doors - Front / PLATE, Carrier / Removal.
4. Unseat the inside cable grommet (Fig. 1) .

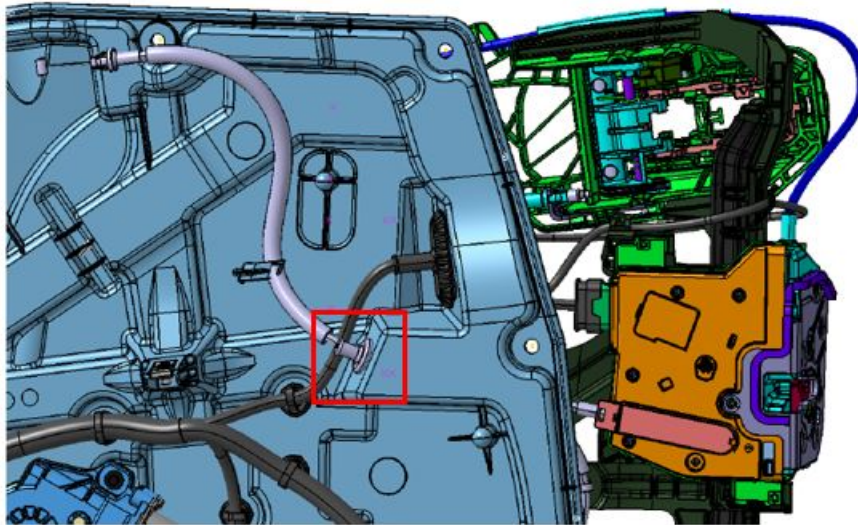


Fig. 1  
Cable Grommet

5. Disconnect the latch electrical connector and multifunction bracket lock tab (Fig. 2) .

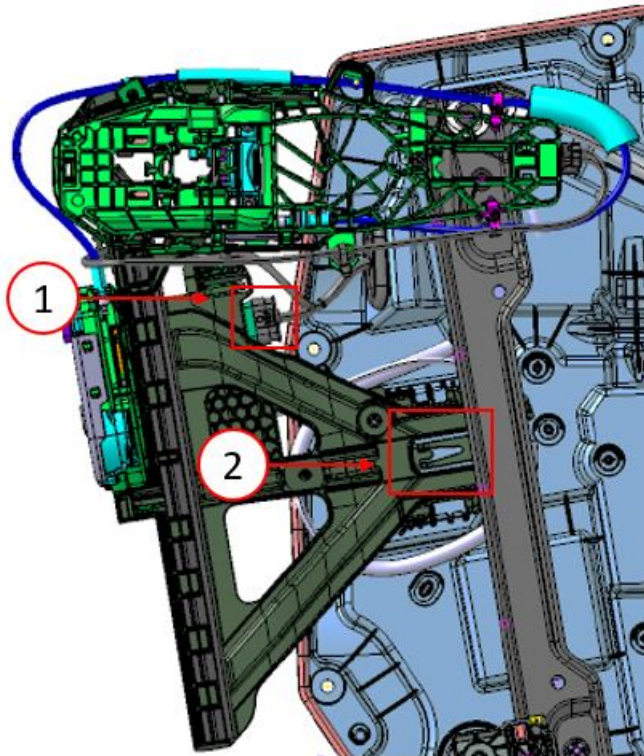


Fig. 2  
Multifunction Bracket

- 1 - Latch Electrical Connector
- 2 - Multifunction Bracket Release Tab

6. Pull the multifunction bracket away from the carrier plate (doesn't have to be completely disconnected).(Fig. 3) .

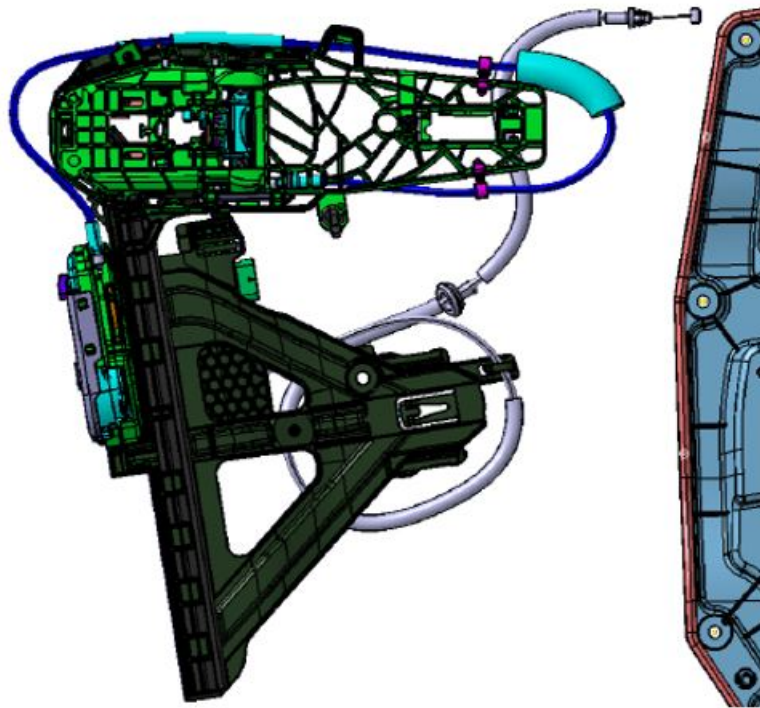


Fig. 3  
Multifunction Bracket

7. Remove the latch cover and cable from the retainers (Fig. 4) .

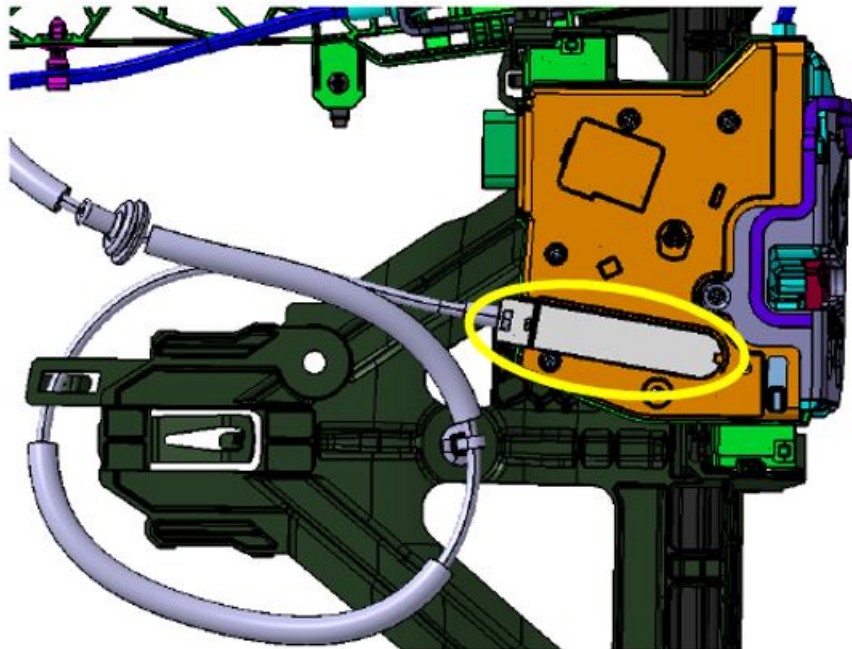
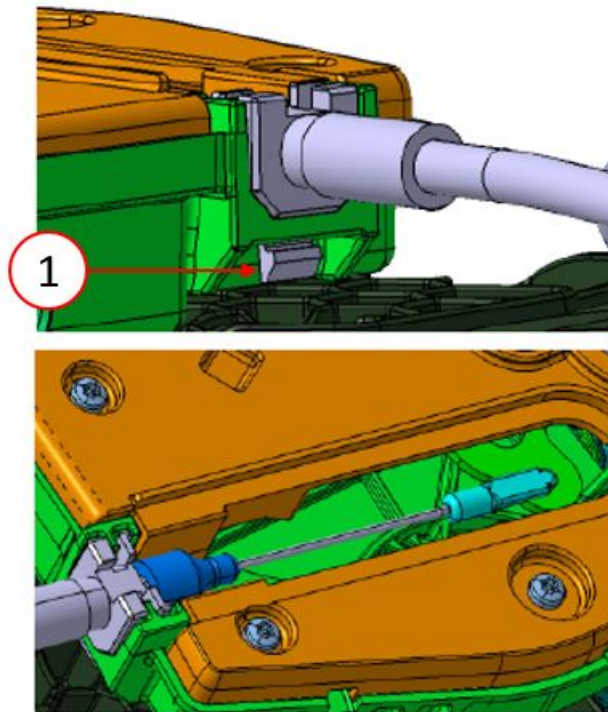


Fig. 4  
Latch Cable Cover

8. Push in on the release tab to remove the cable from the latch. Lift up on the cable and release it from the end fitting (Fig. 5) .



**Fig. 5**  
**Cable Release Tab**

1- Cable Lock Tab

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9. Install the new cable into the latch and install the latch cover (Fig. 5) .
10. Reroute the cable back on to the multifunction bracket retainer clips (Fig. 4) .
11. Install the multifunction bracket on to the door module (Fig. 2) .
12. Push the cable into the door module and seat the grommet (Fig. 3) .
13. Reconnect the door latch electrical connector.
14. Install the door carrier plate. Refer to the detailed procedures available in DealerCONNECT > Service Library> under: 23 - Body / Doors - Front / Plate, Carrier / Installation.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Skill Category	Amount
23-41-18-90	Left and Right Front Inside Door Release Handle, Inspect (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.2 Hrs.
23-41-18-91	Left and Right Front Inside Door Release Handle, Inspect and Replace <b>(One Side)</b> (1 - Semi-Skilled)	6 - Electrical and Body Systems	1.0 Hrs.
23-41-18-92	Left and Right Front Inside Door Release Handle, Inspect and Replace <b>(Both Sides)</b> (1 - Semi-Skilled)	6 - Electrical and Body Systems	1.7 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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