



NUMBER: 18-088-22

GROUP: 18 - Vehicle Performance

DATE: April 28, 2022

This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of FCA US LLC.

This bulletin supersedes Technical Service Bulletin (TSB) 18-078-21, date of issue September 30, 2021, which should be removed from your files. All revisions are highlighted with **asterisks**** and include additional regions, Diagnostic Trouble Code (DTC), symptoms/conditions and LOP.**

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 21-140, date of issue September 30, 2021. All applicable Sold and Un-Sold RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

SUBJECT:

Flash: Powertrain Control Module (PCM) Updates

OVERVIEW:

This bulletin involves reprogramming the PCM with the latest available software.

MODELS:

2020	(DP)	RAM 4500/5500 Cab Chassis
2020	(DD)	RAM 3500 Cab Chassis

NOTE: This bulletin applies to vehicles within the following markets/countries: North America and **EMEA****.**

NOTE: This bulletin applies to vehicles equipped with a 6.4L V8 Heavy Duty Hemi MDS Engine (Sales Code ESB) and 6 speed Automatic Aisin AS66RC HD Transmission (Sales Code DF3) or 8-SPD Auto 8HP75-LCV Transmission (Sales Code DFX) .

SYMPTOM/CONDITION:

The customer may experience a Malfunction Indicator Lamp (MIL) illumination. Upon further investigation the technician may find one or more of the following DTCs have been set:

- ****P1404 - EGR Position Sensor Rationality Closed.****
- P2457 - Exhaust Gas Recirculation Cooling System Performance.

NOTE: P1404 - EGR Position Sensor Rationality Closed DTC can be erroneously set when P2457 - Exhaust Gas Recirculation Cooling System Performance DTC is set.

In addition, customers may experience one or more of the following concerns:

- ****In Power Take-Off (PTO) mode, transmission gear engagement is abrupt and idle speed is high when transitioning From Park To Drive/Reverse Gear.****

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits the symptom/condition or DTC, perform the repair.

REPAIR PROCEDURE:

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

1. Is the vehicle on the RSU VIN list?
 - YES>>> Proceed to [Step 2](#).
 - NO>>> Proceed to [Step 3](#).
2. Does the PCM have the latest software already installed?
 - YES>>> This bulletin has been completed, use inspect LOP (18-19-06-FL) to close the active RSU.
 - NO>>> Proceed to [Step 3](#).
3. Reprogram the PCM with the latest available software. Detailed instructions for flashing control modules using the wiTECH Diagnostic Application are available by selecting the application's "HELP" tab.
4. Clear any DTCs that may have been set in any modules due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
18-19-06-FL	Module, Powertrain Control (PCM) - Inspect (0 - Introduction)	1 - Engine Repair and Performance	0.2 Hrs.
18-19-06-EV	Module, Powertrain Control (PCM) - Inspect and Reprogram (0 - Introduction)	1 - Engine Repair and Performance	0.2 Hrs.

NOTE: The expected completion time for the flash download portion of this procedure is approximately 9 minutes. Actual flash download times may be affected by vehicle connection and network capabilities.

FAILURE CODE:

The dealer must choose which failure code to use depending on if this is a Rapid Service Update (RSU) or Technical Service Bulletin.

- The “RF” failure code is required for essential module flash/reprogramming and can only be used after confirmation that the VIN is included on the RSU.
- The failure code “RF” (Required Flash) can no longer be used on Technical Service Bulletin flashes. **The “RF” failure code must be used on an RSU.**
- If the customer’s concern matches the SYMPTOM/CONDITION identified in the Technical Service Bulletin, failure code CC is to be used. When utilizing this failure code, the 3C’s must be supplied.

RF	Required Flash - RSU
CC	Customer Concern