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SUBJECT:

Windshield Replacement

OVERVIEW:

This bulletin involves replacing the windshield if it has distortion.

MODELS:

2022 (WS) Grand Wagoneer/Wagoneer

NOTE: This bulletin applies to vehicles within the following market/country: North America.

NOTE: This bulletin applies to all vehicles built before January 15, 2022 (MDH 0115XX) equipped with the Premium Tint Windshield (Sales Code GAB).

SYMPTOM/CONDITION:

The customer may comment on the following:

- Windshield vertical distortion in the center area of the windshield surface. (Fig. 1)



Fig. 1
Windshield distortion

DIAGNOSIS:

1. Verify the customer concern that the windshield has a distorted view. If the customer describes the symptom/condition listed above, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1 (A/R)	68438534AD	Windshield Solar Tint
1 (A/R)	68384226AB	HRLS Sensor

REPAIR PROCEDURE:

1. Replace the windshield. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info>23 - Body / Stationary Glass / Windshield / Removal and Installation.
2. Replace the Humidity Rain Light Sensor (HRLS) mounted on the windshield behind the Interior Mirror with the Solar Tint (HRLS). Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info>08 - Electrical / 8R - Wipers/Washers / MODULE, Humidity Rain Light Sensor / Removal and Installation

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
23-30-50-9L	Glass, Windshield - Replace Includes Perform Forward Facing Camera Dynamic Service Alignment Routine (1 - Semi-Skilled)	6 - Electrical and Body Systems	2.3 Hrs.

FAILURE CODE:

ZZ	Service Action
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