



STAR ONLINE PUBLICATION



Case Number: S2223000039

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Symptom/Vehicle Issue: Left Front Driver Seat Power Functions Inoperative

Customer Complaint/Technician Observation: Owner may complain the left front seat power functions inoperative or may work intermittently.

Discussion: Inspect under the seat and remove any loose objects/cargo that could contact and stress the harness and connectors. Also, inspect harness routing. The harness has protective tape and is secured by clips. Ensure these are intact and not broken. The below figure shows a possible chaffing location. Repair damaged circuits using MOPAR splice procedure. Splicing informational video can be found in Service Library Service Information 29 - Non-DTC Diagnostics / Circuit Testing Procedures / Standard Procedure WIRE SPLICING.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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