STAR ONLINE PUBLICATION

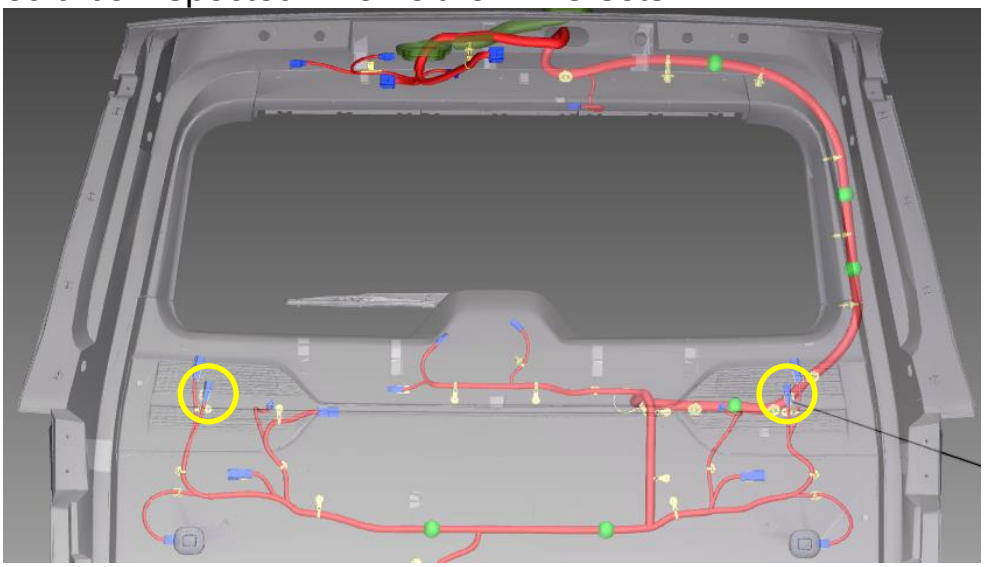
Case Number: **S2208000106**

Release Date: April 2022

Symptom/Vehicle Issue: Liftgate Does Not Close Automatically. B1886-12 Right And/Or B1945-12 Left Liftgate Pinch Sensor Short To Battery

Discussion: The liftgate may not automatically close by itself. Upon scanning the vehicles for DTC's you may find B1886-12 Right and/or B1945-12 Left Liftgate Pinch Sensor Short To Battery. This may be caused by either the right or left liftgate pinch sensor connectors not being fully seated.

Diagnosis: The DTC may not correspond with the side the vehicle that has the disconnected connector. The bad "right" sensor connector DTC may actually indicate a bad "left" sensor connector and vice versa. Because of this, both the right and left connectors should be inspected when either DTC sets.



Liftgate Pinch Sensor Connectors Circled Above

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

Repair: Open the power liftgate. Starting at the top by the rear window, partially detach the liftgate interior trim to access the pinch sensor connectors. (Refer to 23 - Body/Decklid/Hatch/Liftgate/Tailgate/PANEL,Trim, Liftgate/Removal and Installation).

Disconnect and reconnect both pinch sensor connectors. Confirm they are fully secured and locked.

Verification: Clear the DTC's and confirm the liftgate closes automatically when pressing the power close switch. Verify the DTC's do not return.

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