



STAR ONLINE PUBLICATION



Case Number: S2019000005 Rev B

Release Date: April 2022

Symptom/Vehicle Issue: U0131 Lost Communication With Power Steering Control Module A DTC Active Or Stored. EPS Light On.

Discussion: DTC U0131 Lost Communication With Power Steering Control Module "A"- DTC set active or stored without DTC U0002 Can C Bus Off Performance active or stored. Returned parts show no failures when analyzed and tested. Follow standard diagnostics provided in Service Library, inspect and test all power and ground circuits.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found