



## STAR ONLINE PUBLICATION



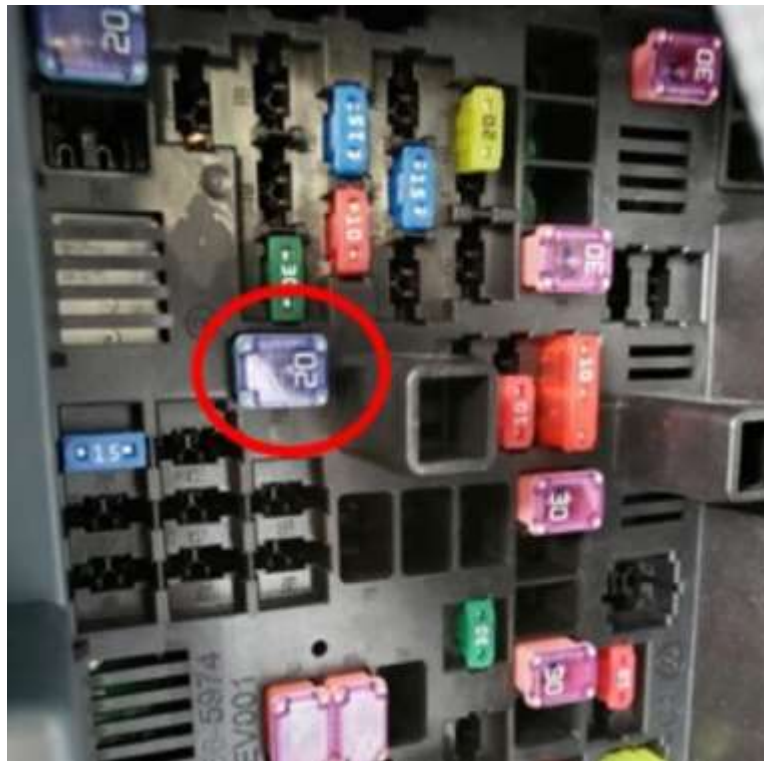
**Case Number:** S2208000100

**Release Date:** April 2022

**Symptom/Vehicle Issue:** Window Smart Motor Right Rear (WSMRR) Inoperative

**Customer Complaint /Technician Observation:** Customer complaint, right rear passenger window does not operate. Technician observed BCM setting DTC - U0225 Lost Communication with Door Window Motor "D".

**Repair Procedure:** Inspect the rear PDC window smart motor fuse #66, 20 amp fuse. Further inspect the A927 circuit inline XY650 or component connectors as needed Fig 1, 2.



**Fig 1**

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**



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Rear PDC

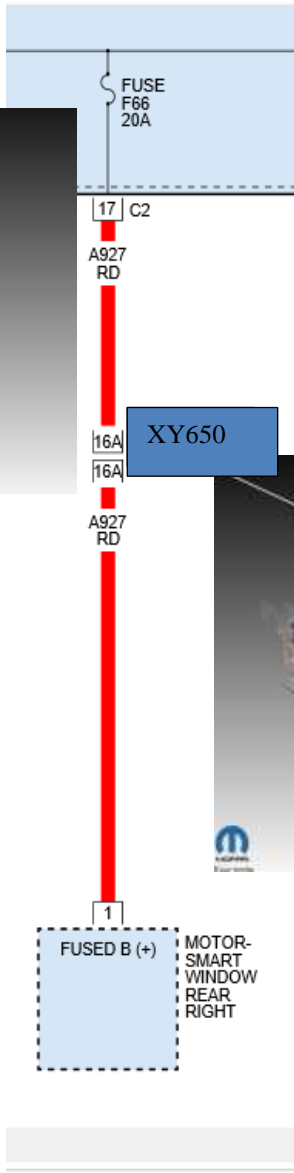
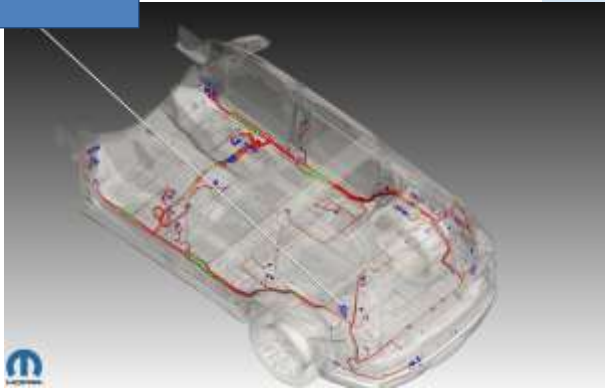


Fig 2

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