



STAR ONLINE PUBLICATION



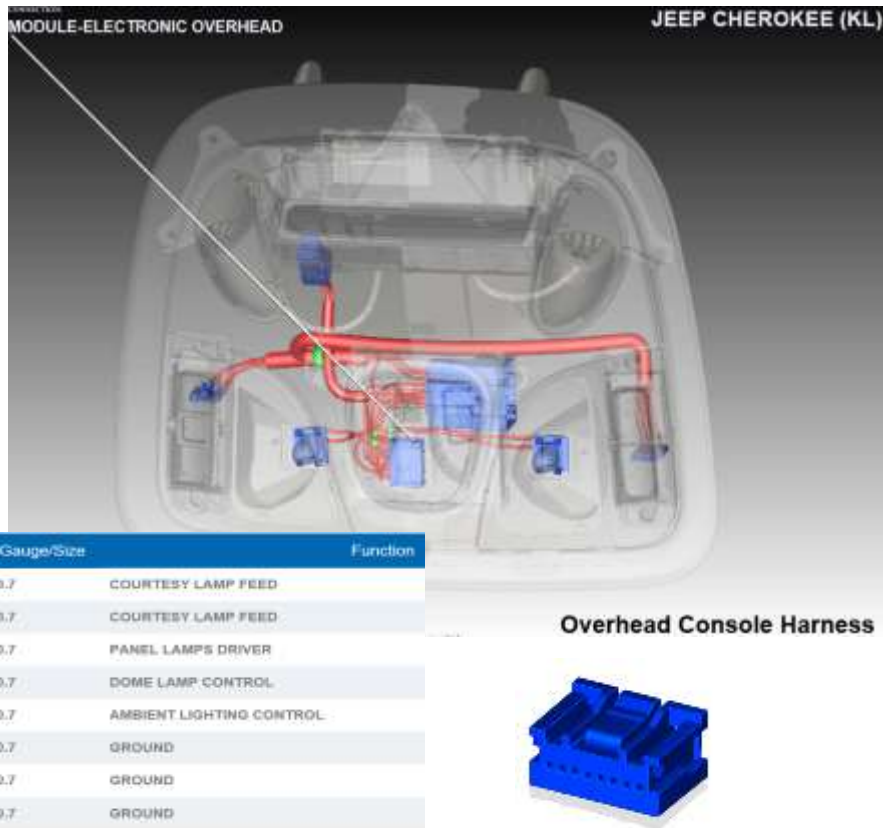
Case Number: S2208000095

Release Date: April 2022

Symptom/Vehicle Issue: Map, Dome, Overhead Console (OHC) Lamps Inoperative

Owner Complaint/Technician Observation: Owner complaint, the overhead console lamps do not turn on. Technician observed the overhead lamps do not illuminate, no DTC's present.

Discussion: Inspect the overhead console connector to ensure the connector is fully seated and latched, black 8-way connector, repair or replace as needed.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found