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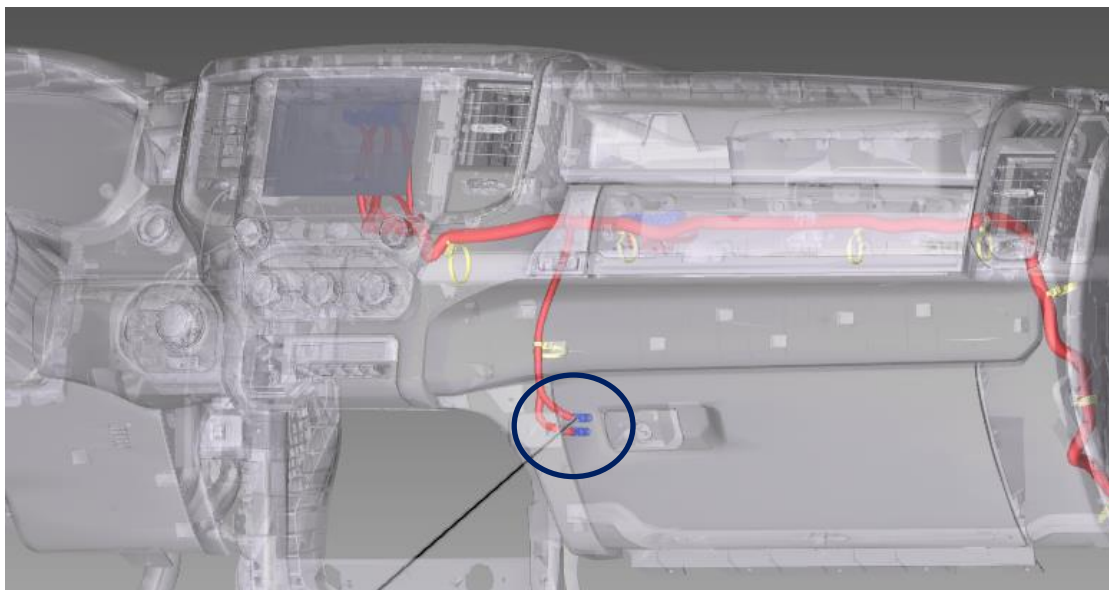
Case Number: S2208000094

Release Date: April 2022

Symptom/Vehicle Issue: Backup Camera Inoperative. Terminal Pushout Of Camera Coax Cables At The TRSCM

Discussion: The customer may state that the backup camera is inoperative. This may be caused by terminal push out of either of the camera coax cables. On vehicles equipped with a Trailer Reverse Steering Control Module (TRSCM), the TRSCM acts as a pass through for the camera coax cables.

Diagnosis: Inspect the two coax cables for terminal push out at the TRSCM. The TRSCM is located behind the lower glovebox on the left side.



TRSCM Coax Cable Connector Locations

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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Repair Procedure:

1. Remove glovebox to gain access to TRSCM.
2. Inspect both camera coax connectors for terminal push out.
3. If terminal push out is found and the terminal is not damaged. Attempt reinserting the cable terminal and confirm it is secured to the connector housing.
4. If you are unable to secure the cable terminal to the connector housing, or if the terminal is damaged. Replace the corresponding coax cable.

Verification: Once the coax cable is reinserted or replaced. Confirm the backup camera image can be viewed.

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