



STAR ONLINE PUBLICATION



Case Number: S2208000092

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Symptom/Vehicle Issue: Audible Drone Noise After Initial Start Up Or During Idle

Discussion: Customer may report an audible drone or hum type noise after initial start up or during idle. This issue can be found on certain vehicles with amp sales code "RCA" - 19 SPKRS SRT High Perf Audio. A service bulletin for a replacement amplifier is tentatively expected in May 2022.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found