



STAR ONLINE PUBLICATION



Case Number: S2223000033

Release Date: April 2022

Symptom/Vehicle Issue: Service Air Suspension Message When Changing Ride Height With Air Suspension Control Switch

Customer Complaint/Technician Observation: No LED lights showing next to ASCM (air suspension control module) switch on center console along with Service Air Suspension Message. Technician finds no DTC's for ASCM system.

Discussion: Using wiTECH:

1. Navigate to BCM
2. Put vehicle into ship mode by selecting Misc Function tab, then "Manual Logistics Mode Procedure Enable." Perform this regardless of the mileage on vehicle. See figure below.
3. Return vehicle to customer mode by selecting "Exit Plant Mode" from BCM Misc Function tab.
4. Perform an ignition key cycle with wiTECH pod disconnected.
5. Verify suspension operation has returned, respective ride height lights on switch work and are accurate, and there are no active DTC's.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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Create JIRA



- Vehicle
- Selection
- Action Items
- ECU List
- Activities
- Guided Diagnostics
- Vehicle Preparations
- Customer Preferences
- Utilities
- Flight Recording Viewer
- Custom Display
- Vehicle Data
- Flight Recording
- Barcode Reader

2022 WAGONEER/GRAND WAGONEER 6.4L V8 SRT HEMI MDS
1C4SJVFJ4NS

13.00 Volts

BCM

Body Controller

Flash DTCs Data Misc Functions System Tests Actuators Details Configuration

NAME
Check BCM VIN
Manual Logistic Mode Procedure Enable
Temporary Remote Start Disable and Enable Functions
Temporary Tip Start Disable
View BCM LIN Module Data
Exit Logistic Mode

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