



## STAR ONLINE PUBLICATION



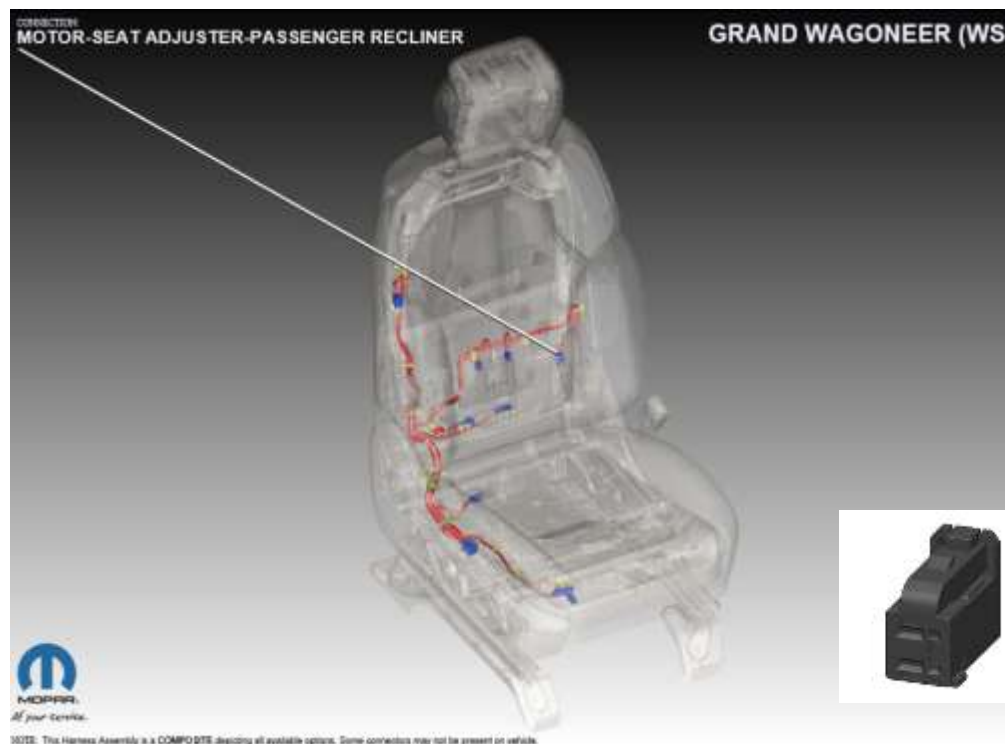
**Case Number:** S2208000090

**Release Date:** April 2022

**Symptom/Vehicle Issue:** Driver Or Passenger Seat Back Recliner Inoperative

**Customer Complaint /Technician Observation:** Owner complaint, seat back recliner will not operate. Technician observed the seat back recliner is not operating with the power switch. No DTC's present.

**Repair Procedure:** Remove the rear seat back panel and inspect the seat back recliner motor connection to ensure connections are secure at the black 4-way D3029A connector location prior to any seat component replacement.



**Example: Passenger seat D3029A inline seat connector**

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**