



STAR ONLINE PUBLICATION



Case Number: S2223000031

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Symptom/Vehicle Issue: Front Fascia Gap At Headlamp And Or Clips Visible Under Headlamp



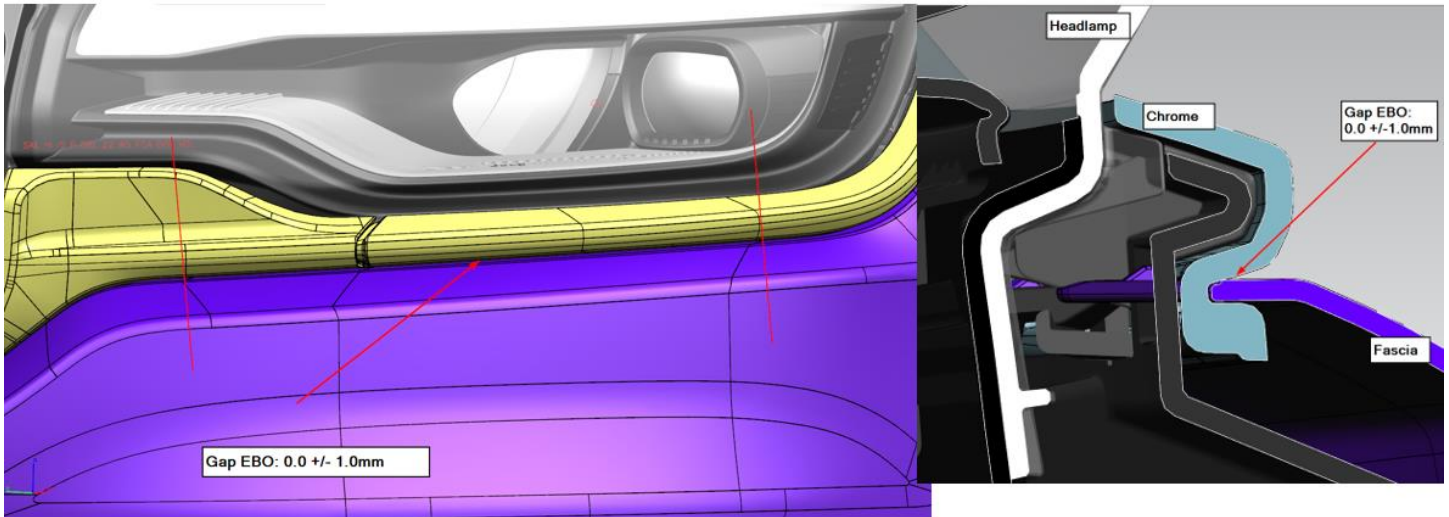
Example of front fascia not fully installed (clips exposed)

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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Discussion: Front fascia to headlamp gap specification is 0.0mm +/- 1.0mm. To measure the gap use MOPAR Essential Required Tool- Non marring feeler gauge set 2022300230



If the gap exceeds 1.0mm there are 2 possible root causes:

1. Fascia not fully installed
2. Fascia/fender bracket not properly installed (missing rivets) or damaged.

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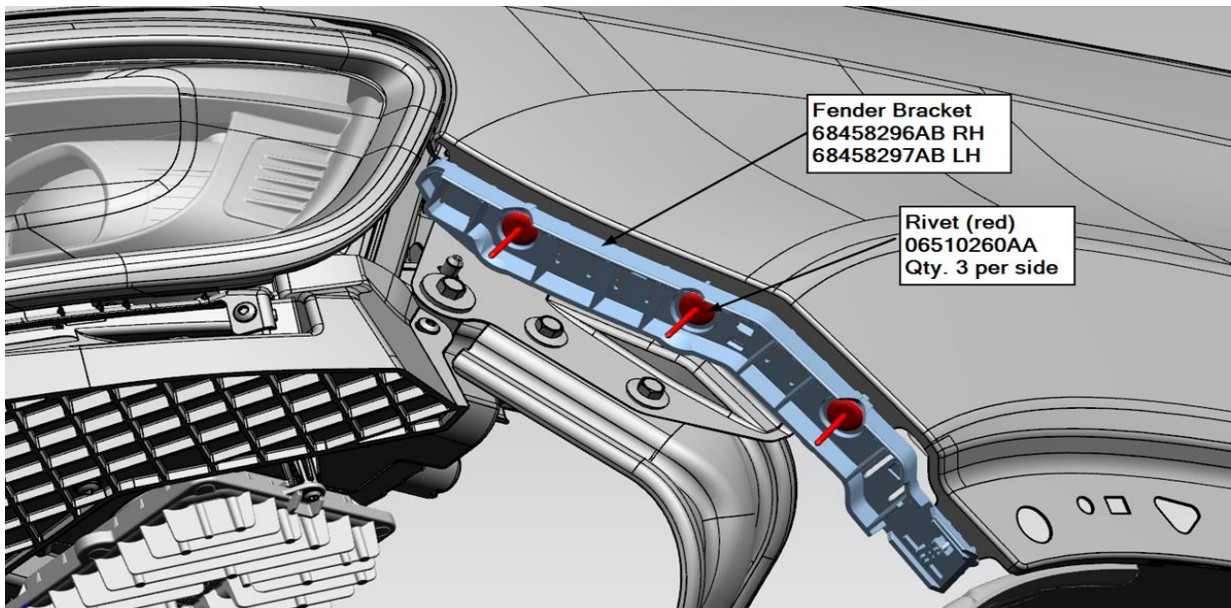
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<<<Note>>> Protect the painted surfaces and exterior items from damage with masking tape and fender cover(s) as needed.

1. Not fully installed- Attempt to push fascia to fully seat (there should be a noticeable click to denote the fascia tabs are fully seated into the bracket). If fascia cannot be installed, inspect fascia tabs to determine whether they have been bent and have taken a permanent set. Fascia requires removal to inspect. Refer to Service Library 13 - Frame and Bumpers / Bumpers / FASCIA, Front / Removal and Installation. If the tabs on the fascia are damaged, fascia replacement is required.

2. Fascia fender bracket not properly installed (missing rivets) or damaged- Remove the front fascia to inspect the bracket and mounting rivets. Refer to Service Library 13 - Frame and Bumpers / Bumpers / FASCIA, Front / Removal and Installation.



Install fascia and inspect fitment.

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