

STAR ONLINE PUBLICATION















Case Number: S2223000030

Release Date: April 2022

Symptom/Vehicle Issue: Blind Spot Inoperative With Mirror Indicator On. C00C4-97 And Or C00C5-76 Wrong Mounting Position DTCs Set.

Customer Complaint/Technician Observation: Blind spot not working. One or both mirror mounted blind spot indicators stay illuminated.

Discussion: Perform published diagnostics for any Rear Radar Module DTCs retrieved with wiTECH. In addition, also inspect the mounting of both MRRRL and MRRRR (Mid Range Radar Rear Left /Mid Range Radar Rear Right) modules. Modules not fully snapped into place may cause DTCs and the condition described in this document. See the figure below for an example of the condition.

Refer to Service Library 08 - Electrical / 8B - Driver Assistance / Standard Driver Assistance System / Description and Operation for more information.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

FCA US LLC Version 4.4 11/05/2021



STAR ONLINE PUBLICATION









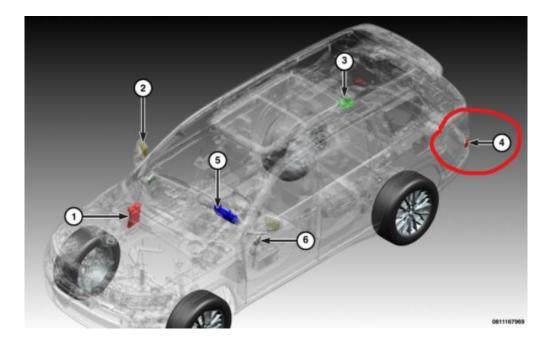








Example of a Mid Range Rear Radar not fully snapped in



Location of Mid Range Radar location. Left shown, right similar.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

FCA US LLC Version 4.4 11/05/2021