# Technical Journal

**TITLE:**
## "Sticky" rear brake pads

| REF NO: | ISSUING DEPARTMENT: | CAR MARKET: | |
|---|---|---|---|
| TJ 36196.3.0 | Technical Service | United States and Canada | |
| PARTNER: 3 US 7510 Volvo Car USA, LLC | | ISSUE DATE: 2022-11-22 | STATUS DATE: 2022-11-28 |
| FUNC GROUP: 5125 | FUNC DESC: Brake pad; brake pad kit | Page 1 of 2 | |

Rows beginning with * are modified
Note! If using a printed copy of this Technical Journal, first check for the latest online version.

**DESCRIPTION:**
* Updated Vehicle Type and Service information.

If the customer experience loud sound and/or heavy vibrations from the rear , please follow advice under Service.

**CSC** Customer Symptom Codes

| Code | Description |
|---|---|
| 1P | Brakes/Unusual noise/Rear |
| V3 | Brake pedal/Pulsations |
| V4 | Brakes/Vibration/shudder/While braking |

**DTC** Diagnostic Trouble Codes

**Vehicle Type**

| Type | Eng | Eng Desc | Sales | Body | Gear | Steer | Model Year | Plant | Chassis range | Struc Week Range |
|---|---|---|---|---|---|---|---|---|---|---|
| 534 | | | | | | | 2021-2023 | | | 202037-202246 |

**SERVICE:**
If the symptom is confirmed, proceed with replacement of the rear brake pads according to the VIDA.

Produced and printed in the USA and available as an electronic document.
© Polestar 2022

Note: In some cases, Brake discs may need to be replaced. Proceed with following steps before replacement: visual check of the Brake disc and/or cleaning with sandpaper/brushing.
If the Brake disc is judged as damaged, proceed with replacement according to the VIDA.

In case of replacement of the Brake discs, central Vehicle Report should be created with pictures of the damaged discs.

Warranty claim info:
To get warranty claim accepted for a job described in this TJ, please use following data:
VST OP Number: 51204-0.

**VST** Operation Number

| VST Operation Number | Description |
|---|---|
| 51204-0 | Brake pads rear replace |

**LABOR TIME:**
Labor time subject to change without notice.

**VEHICLE REPORT:**
Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area “Vehicle Report Polestar” and sub concern area “Support not needed Polestar”, use function group 5125.