

# **Clicking Noise When Turning - Replace CV Axle Shaft**

Service Category	Drivetrain					
Section	Drive Shaft/Propeller Shaft	Market USA	Toyota Supports			
Applicability						

# YEAR(S) MODEL(S) ADDITIONAL INFORMATION 2015 - 2021 Corolla

#### **REVISION NOTICE**

November 21, 2022 Rev1:

- The Parts Information and Repair Procedure sections have been updated.
- Any previous printed versions of this bulletin should be discarded.

#### Introduction

Some 2015 – 2021 model year Corolla vehicles may exhibit a clicking noise when making turns greater than 90 degrees and accelerating with the steering wheel on full lock, such as when performing a U-turn. Follow the Repair Procedure in this bulletin to address this condition.

#### Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	Т2
434601	R & R Front Drive Shaft Assembly	*	43410-02A02 43410-02A03 43420-02B11	91	19
Combo A	Opposite Side	*	43420-02B12 43420-02B61 43420-02B62 43420-02E70 43420-02E80 43410-02A30 43410-02C10		

\*See the Flat Rate Manual.

#### **APPLICABLE WARRANTY**

- This repair is covered under the Toyota Powertrain Warranty. This warranty is in effect for 60 months or 60,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

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#### **Parts Information**

PART N	UMBER	PARTNAME	DRIVETRAIN	QTY
PREVIOUS	NEW	FACINAME	DRIVETRAIN	
43410-02A02 43410-02A03	43410-12A30		2ZR*MT/CVT/AT	1
43410-02A30	43410-12B50	Shaft Assy, Front Drive, RH	2ZR*CVT	1
43410-02C10	43410-12B60		M20A*CVT	1
43420-02B11 43420-02B12	43420-12860		2ZR*MT/AT	1
43420-02B61 43420-02B62	43420-68021	Shaft Assy, Front Drive, LH	2ZR*CVT	1
43420-02E70	43420-12A90		2ZR*CVT	1
43420-02E80	43420-12B00		M20A*CVT	1

#### **Repair Procedure**

- 1. Confirm the condition exists.
  - A. Does the vehicle exhibit a clicking noise when accelerating with the steering wheel on full lock and making turns greater than 90 degrees?
    - YES Continue to substep B.
    - NO This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.
  - B. Does the clicking noise occur in the left- and/or right-hand front drive shaft?
    - **YES** Continue to step 2.
    - NO This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.
- 2. Does the left- and/or right-hand front drive shaft have ANY additional damage (grease leak, torn boot, etc.)?
  - **YES** This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.
  - **NO** Continue to step 3.

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#### **Repair Procedure (continued)**

- 3. Replace the drive shaft with the appropriate part from the Parts Information table. Refer to TIS, applicable model and model year Repair Manual:
  - 2015 2016 Corolla: *Drivetrain* – *Drive Shaft/Propeller Shaft* – "Drive Shaft / Propeller Shaft: Front Drive Shaft Assembly: <u>Removal</u> / <u>Installation</u>"
  - 2017 Corolla: *Drivetrain – Drive Shaft/Propeller Shaft –* "Drive Shaft / Propeller Shaft: Front Drive Shaft Assembly: <u>Removal</u> / <u>Installation</u>"
  - 2018 2019 Corolla: *Drivetrain – Drive Shaft/Propeller Shaft –* "Drive Shaft / Propeller Shaft: Front Drive Shaft Assembly: <u>Removal</u>" *Drivetrain – Axle/Differential –* "Axle and Differential: Front Axle Hub: <u>Installation</u>"
  - 2020 2021 Corolla: *Drivetrain – Drive Shaft/Propeller Shaft –* "Drive Shaft / Propeller Shaft: Front Drive Shaft Assembly (for 2ZR-FAE): <u>Removal / Installation</u>"
- 4. Confirm normal vehicle operation and the clicking noise is no longer present.