

Subject		Market	
<b>Front Hub &amp; Bearing Noise</b>		USA	
Service Category		Section	
Drivetrain		Axle/Differential	
Applicability			
19-22MY ES250 / ES300H / ES350			

**APPLICABLE VEHICLES**

2019-2022	ES300H	2019-2022	ES350
2021-2022	ES250		

**CONDITION**

Some 2019-2022 model year ES250 / ES300H / ES350 vehicles may exhibit an abnormal noise from the front of the vehicle over 20 mph.

**RECOMMENDATIONS**

Confirm there is an abnormal noise coming from the front of the vehicle, some customers describe the noise as a roaring type noise.

Confirm the vehicle meets the following criteria:

- Mileage is under 5,000 miles
- No previous repairs or accidents
- Noise is due to the left/right/both front hubs and bearings

If the vehicle meets the above criteria, please recover the front hubs and bearings and submit a Dealership Product Report (DPR) including a video of the condition.

If the vehicle does not exhibit an abnormal noise OR does not meet the above criteria, please proceed to diagnose the vehicle using the applicable repair manual.

**LINK REFERENCES**

This Tech Tip does not contain any link references