

Service

**Category** General

Section Pre-Delivery Service

Market USA



### **Applicability**

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2023	GR Corolla	

#### Introduction

Pre-Delivery Service (PDS) is a critical step in satisfying our new car customers. Customer feedback indicates the following areas deserve special attention when performing PDS:

- Careful inspection for paint chips/scratches and body dents/dings.
- Proper operation of electrical accessories (including interior light, clock, and radio reset).
- Interior cleanliness.
- Proper function of mechanical systems.

Customer retention and proper maintenance of vehicles are and have always been a major focus for Toyota. To help remind customers that regular service is essential to the proper maintenance of the vehicle, dealers are required to install a service reminder sticker before delivery. By doing this, customers will be reminded to return to your dealership for service. Your current service reminder sticker may be used. (See PDS Check Sheet item 8 of "Final Inspection and Cleaning.")

This bulletin contains the PDS procedures that apply specifically to 2023 model year GR Corolla vehicles. A universal PDS <u>Check Sheet</u> that contains PDS steps that apply to all 2023 model year Toyota vehicles has been developed. To properly perform a complete PDS, you must complete all procedures contained in this TSB as well as the universal PDS <u>Check Sheet</u>.

In addition, if the vehicle is stored for over 30 days, be sure to follow <u>Long-Term Vehicle Storage Guidelines</u>.

**TOYOTA** T-SB-0099-22 November 9, 2022 Page 2 of 11

# 2023 GR Corolla Pre-Delivery Service (PDS)

### **Warranty Policy**

If the need for additional repairs or adjustment is noted during PDS, the required service should be performed under warranty. Reimbursement will be managed under the warranty policy.

The Warranty Policy and Procedures Manual requires that you maintain the completed Check Sheet in the customer's file. If you cannot produce a completed form for each retailed vehicle upon TMS and/or Region/Distributor audit, the PDS payment amount will be subject to debit.

An additional Repair Order completed in conjunction with normal PDS MUST have time punch/flags for service. If multiple repairs are performed, separate time flags MUST be punched for each repair.

### **Warranty Information**

OP CODE	DESCRIPTION	MODEL	TIME	OFP	T1	T2
001013	Pre-Delivery Service (PDS)	GR Corolla	1.0	_	-	_

#### **Required Tools & Equipment**

REQUIRED EQUIPMENT	SUPPLIER	PART NUMBER	QTY	
Techstream ADVi*	Techstream ADVi*			
Techstream 2.0	405	TS2UNIT	1	
Techstream Lite	ADE	TSLITEPDLR01		
Techstream Lite (Green Cable)		TSLP2DLR01		

<sup>\*</sup>Essential SST.

### NOTE

- Only ONE of the Techstream units listed above is required.
- Software version 17.20.013 or later is required.
- Additional Techstream units may be ordered by calling Approved Dealer Equipment (ADE) at 1-800-368-6787.

**TOYOTA** T-SB-0099-22 November 9, 2022 Page 3 of 11

# 2023 GR Corolla Pre-Delivery Service (PDS)

#### **Procedures**

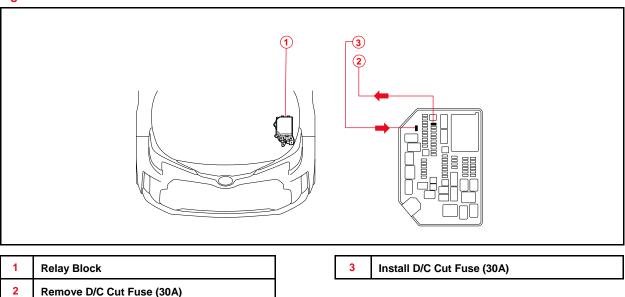
•	D/C Cut Fuse Installation	3
	Head Unit System Reset	
•	Customize ACC Function	4
•	Front and Rear Emergency Towing Eyelet Removal and Hole Cover Installation*	5
	Front License Plate and Mounting Bracket Installation*	
•	Spring Spacer Removal	g
•	Installation of Rubber Body Plugs*	10
•	Tire Pressure Warning System (TPWS) Initialization	11
•	Dealer Contact Information for Call Dealer Head Unit Function	11
•	Set Hybrid Radio Feature to OFF	11
•	Navigation — Set Date & Time by GPS	11

### D/C Cut Fuse Installation

\*If applicable.

To minimize battery discharge, the D/C cut fuse (30A) has been removed and is stored in the blank space of the engine compartment relay block. Install the D/C cut fuse (30A) and confirm ALL related Diagnostic Trouble Codes (DTCs) are cleared.

Figure 1.



**TOYOTA** T-SB-0099-22 November 9, 2022 Page 4 of 11

# 2023 GR Corolla Pre-Delivery Service (PDS)

### **Head Unit System Reset**

Before selling a Toyota vehicle, please confirm that the welcome screen with language options appears on the head unit display when ignition is switched to the ON position. There may be instances where the welcome screen with language options may not properly appear on the head unit display.

If the welcome screen showing language options is not displayed, complete the following steps:

- 1. Select the Settings option (gear icon).
- 2. Scroll down and select the Info & Security option.
- 3. The System Reset dialogue box will appear. Select Reset to confirm the resetting of system.
- 4. Confirm that the welcome screen with language options is now displayed.

#### **Customize ACC Function**

The pre-startup function detects when a user enters the vehicle and energizes the audio head unit (+BA) so that the multimedia system can quickly be used. This function is not enabled at the factory to reduce parasitic current draw in transit and storage. To enable this function, it is necessary to set the ACC customization function in the navigation display to OFF.

- 1. Turn the engine switch (power switch) to the ON position (ON mode).
- 2. Enter the following menus: Settings Vehicle Customization Utility ACC Customize.
- 3. Change the setting to OFF (toggle at left with gray background).

### Front and Rear Emergency Towing Eyelet Removal and Hole Cover Installation

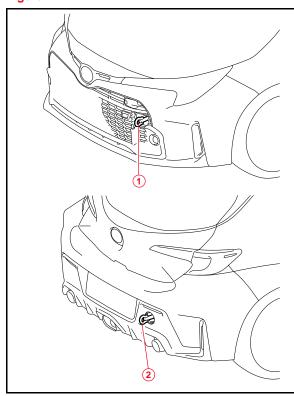
 Remove the front and rear emergency towing eyelets from the front and rear bumpers by turning them counterclockwise.

### HINT

**TOYOTA** 

If it is difficult to loosen the front emergency towing eyelet, use a steel bar.

Figure 2.



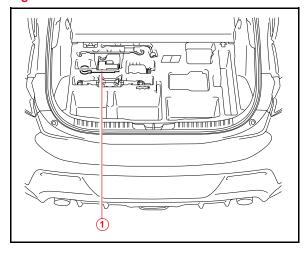
Page 5 of 11

- 1 Front Emergency Towing Eyelet
- 2 Rear Emergency Towing Eyelet
- 2. Place one of the removed emergency towing eyelets into the luggage tray in the luggage compartment.

#### HINT

Dispose of the other removed emergency towing eyelet.

Figure 3.



1 Emergency Towing Eyelet

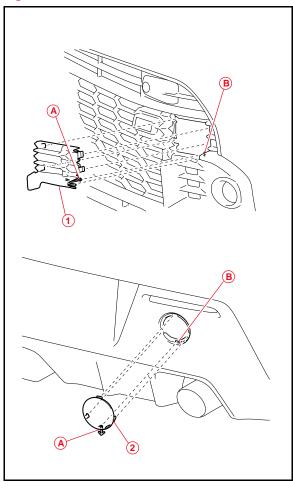
### Front and Rear Emergency Towing Eyelet Removal and Hole Cover Installation (continued)

- Install the front and rear emergency towing eyelet hole covers, which are stored in the glove box, onto the front and rear bumpers.
  - A. Insert the arrow-shaped part of the front emergency towing eyelet hole cover "A" into the eyelet hole "B" as shown. Seat tabs to secure the hole cover to the front bumper.
  - B. Insert the arrow-shaped part of the rear emergency towing eyelet hole cover "A" into the eyelet hole "B" as shown. Seat tabs to secure the hole cover to the rear bumper.

### **NOTE**

Make sure the front emergency towing eyelet cover is installed in the front, and the rear emergency towing eyelet cover is installed in the rear.

Figure 4.



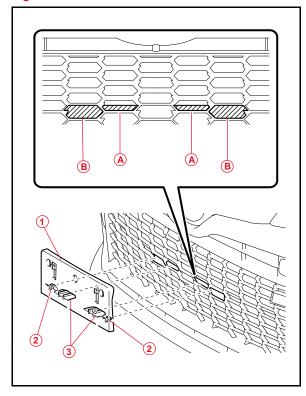
1	Front Emergency Towing Eyelet Hole Cover
2	Rear Emergency Towing Eyelet Hole Cover
Α	Arrow-shaped Part
В	Eyelet Hole

### Front License Plate and Mounting Bracket Installation

The front license plate bracket and two self-tapping screws are stored in the vehicle. Follow this procedure to install the front license plate bracket and front license plate in states where it is required by law.

 Align the bracket rib and snap-fit sections of the front license plate mounting bracket with area "A" and area "B" on the lower radiator grille.

Figure 5.



1	Mounting Bracket
2	Rib
3	Snap-fit
Α	Area "A"
В	Area "B"

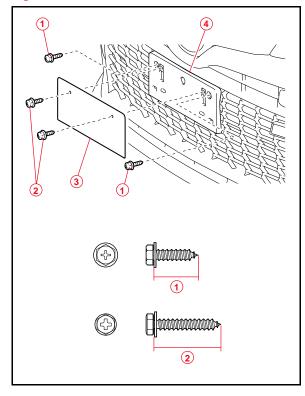
### Front License Plate and Mounting Bracket Installation (continued)

Install the mounting bracket to the lower radiator grille using the two short self-tapping screws.

### **NOTICE**

- Do NOT pre-drill holes into the bumper.
- Do NOT overtighten the self-tapping screws.
- 3. Install the two long self-tapping screws through the holes on the front license plate, bracket, and lower radiator grille.

Figure 6.



1	Short Self-tapping Screws
2	Long Self-tapping Screws
3	Front License Plate
4	License Plate Bracket

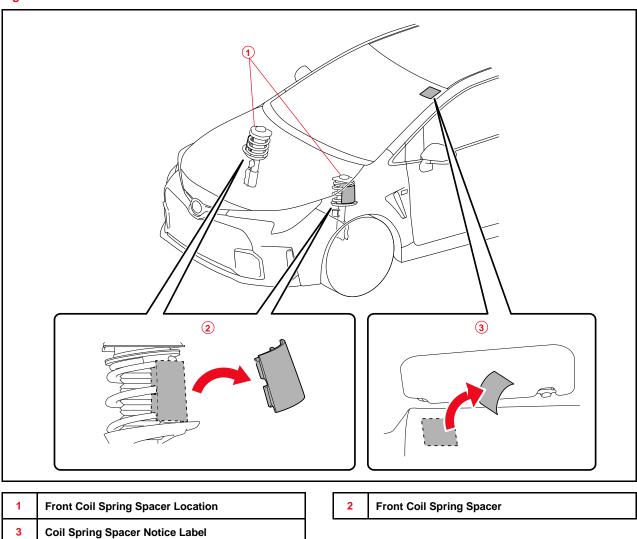
**TOYOTA** T-SB-0099-22 November 9, 2022 Page 9 of 11

# 2023 GR Corolla Pre-Delivery Service (PDS)

### **Spring Spacer Removal**

Spring spacers are installed on the front coil springs to prevent the front bumper from being damaged during transit. Remove the front coil spring spacers during PDS.

Figure 7.

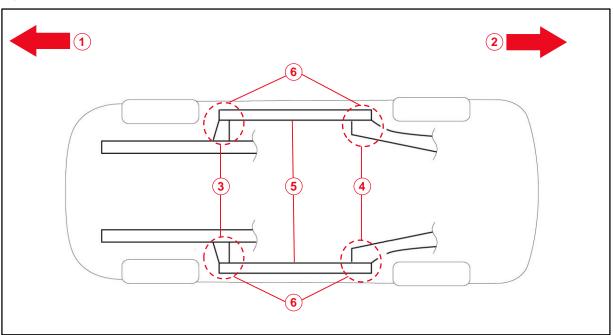


- 1. Lift the vehicle to extend the front suspension (see the Repair Manual).
- 2. Remove the coil spring spacers from the front coil springs.
- 3. Remove the coil spring notice label from the front windshield glass.

### **Installation of Rubber Body Plugs**

- 1. Confirm the number of plugs in the glove box. If two plugs are present, perform substep 2A ONLY. If four plugs are present, perform substep 2A AND substep 2B.
- 2. Install plugs according to the instructions below by confirming the number of plugs in the glove box.
  - A. Install two plugs in the rear side member hole or rocker inner hole as shown.
  - B. Install two plugs in the torque box hole or rocker inner hole as shown.

### Figure 8.



1	Front Side
2	Rear Side
3	Torque Box Hole or Rocker Inner Hole
4	Rear Side Member Hole or Rocker Inner Hole
5	Rocker Inner
6	Install Plug Here (if Applicable)

#### **NOTICE**

- The installation of these plugs is required to prevent rust.
- These plugs are stored in the glove box.
- The number of plugs may vary according to production locations in the same vehicle model.

**TOYOTA** T-SB-0099-22 November 9, 2022 Page 11 of 11

# 2023 GR Corolla Pre-Delivery Service (PDS)

### **Tire Pressure Warning System (TPWS) Initialization**

Refer to the applicable Repair Manual for the TPWS <u>initialization procedure</u>. Note the spare tire does NOT have a TPWS sensor.

#### NOTE

To adjust the tire pressure correctly when the outside temperature is significantly colder than shop temperature, perform a Health Check using Techstream and select the compensation tire pressure checkbox. Compensation pressures will display on the Health Check results screen. Adjust the tire pressure when the tires are cold.

#### **Dealer Contact Information for Call Dealer Head Unit Function**

Refer to the Multimedia System Owner's Manual to add dealer contact information.

### Set Hybrid Radio Feature to OFF

Without a Wi-Fi subscription, the customer will receive a "Subscription Required" pop-up while in weak broadcast radio signal areas. This pop-up notification may cause confusion to the customer. Therefore, it is necessary to toggle the Hybrid Radio feature to the OFF position.

- 1. Turn the engine switch (power switch) to the ON position (ON mode).
- 2. Navigate the following menus in the head unit: Settings Sound and Media Radio Hybrid Radio.
- 3. Ensure the Hybrid Radio feature is set to the OFF position.

#### NOTE

The Enable Hybrid Radio feature is factory preset to the ON position.

#### Navigation — Set Date & Time by GPS

Before selling a Toyota vehicle, it is necessary to turn the Set Date & Time by GPS setting to the ON position.

- 1. Turn the engine switch (power switch) to the ON position (ON mode).
- 2. Navigate the following menus in the head unit: Settings General Date & Time Set date & time by GPS.
- 3. Ensure the Set Date & Time by GPS function is set to the ON position.