

Subject		Market
<b>Vehicle Customize Settings</b>		USA
Service Category	Section	
Audio/Visual/Telematics	Navigation/Multi Info Display	
Applicability		
23MY Lexus ES and UX		

**APPLICABLE VEHICLES**

2023	UX250H	2023	ES300H
2023	ES350	2023	ES250

**CONDITION**

Some 2023 Lexus ES and UX vehicles may exhibit a condition where the Vehicle Customize settings within the head unit are unavailable/grayed out after connecting to the DLC3 port.

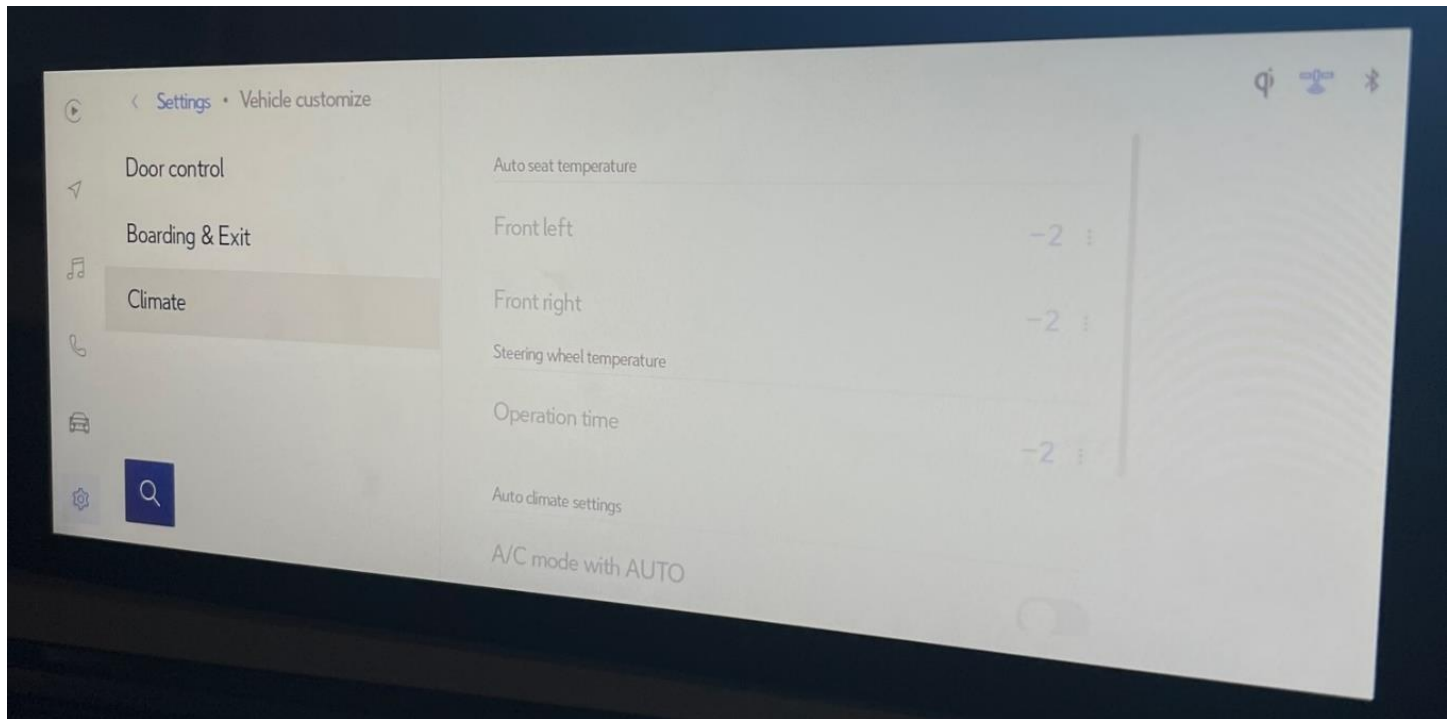


Figure 1. Example of unavailable/grayed out Vehicle Customize settings for Climate system

**RECOMMENDATIONS**

The Vehicle Customize settings can reappear as expected if the DCM is reset by removing power to it for a short period of time (1-5 mins) via the 7.5A DCM fuse or the 12V battery terminal.

**LINK REFERENCES**

This Tech Tip does not contain any link references