VOLVO

Service and Parts Business

Service Manager Bulletin

TITLE:

Initial Quality Survey (IQS) PDS +

GROUP:	NO:	ISSUING DEPARTMENT:	CAR MARKET:	
17	026		United States and Canada	
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"Right first time in Time"

While it is always important to deliver the best vehicle to our customers, it is even more important now to make the PDS the first opportunity to impact quality.

The PDS software process was derived from our goal to deliver our product with the latest software versions. It is important that we deliver the vehicle with the latest software prior to delivery to enhance the customer experience.

This document was created to highlight some focus areas during the PDS process.

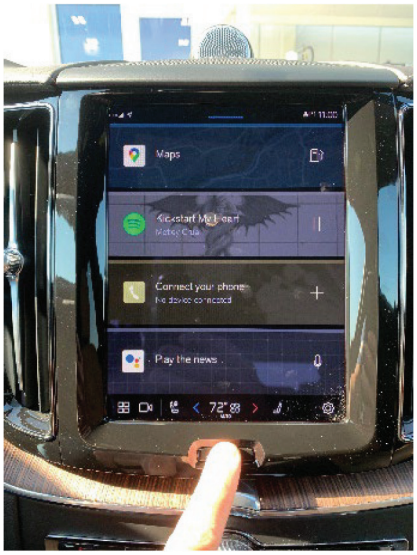
PDS+

- Performed latest SW before delivery
  Note: If the PDS sw was performed prior to delivery – ensure the car has the latest SW before delivery.
- Perform IHU restart after SWDL (Software download)
- Check the LTE icon; if not connected reset the TCAM with VIDA
- 12V battery check – (Make sure the battery has 95% SOC level using VIDA)
- Check SOC level of TCAM battery (>60%)
- Charge the high voltage battery: T8 (Full) - BEV (90%)
- Tow hook cover – Ensure both tow hook covers are secured
- Check sunroof operation and calibration
- Drive the vehicle for 5 miles / 5 Minutes – Confirm that the tire pressure is stored

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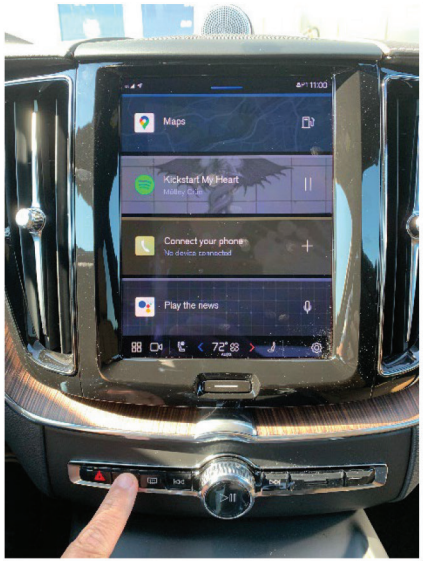
Perform IHU restart after SWDL (Software download)

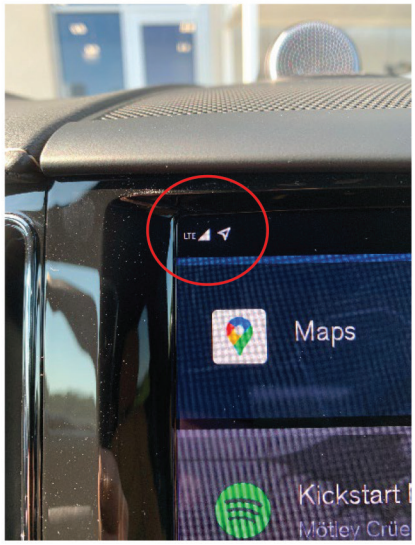
- IHU restart > (hold down the bottom/home button for 20 sec or until the screen turns off)



Restart the TCAM – Pressing and holding the Defrost button

- Hold down the front defrost button until the signal strength icon disappears to reboot the TCAM.





TPMS

Note: For MY22/23 after performing a SWDL, the IHU will store the tire pressure in the system. After the completion the customer will receive a message “Tire pressure stored.”

- Drive the vehicle for 5 miles / 5 Minutes – Confirm that the tire pressure is stored
- Verify no vibrations and or rattles are present during the road test

Tow hook cover – unsure both tow hook covers are secured

- Tap on the cover after installation to make sure it does not come out of place