

Technical Journal

TITLE:

Climate system heating performance (HVCH) Customer information

REF NO: TJ 36414.1.1	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2022-11-18	STATUS DATE: 2022-11-21
FUNC GROUP: 8760	FUNC DESC: Auxiliary heater, electrically operated	Page 1 of 2	

“Right first time in Time”

Rows beginning with * are modified

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DESCRIPTION:

If customer experiences poor heating performance from the Climate system and has DTC CCM U133A93 set, please follow advice under service.

CSC Customer Symptom Codes

Code	Description
UJ	Parking heater/Does not work
8E	Temperature control/Heater not hot enough in front section
TN	Temperature control/Heater does not work

DTC Diagnostic Trouble Codes

Control Module	Code	Fault Type
CCM	U133A93	Permanent

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2019-2023		-	201835-999952
225							2019-2023		-	201817-999952
227							2019-2023		-	201846-999952
234							2017-2017		-	201617-999952

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Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
235							2017-2023		-	201624-999952
236							2017-2023		-	201646-999952
238							2018-2023		-	201646-999952
246							2018-2023		-	201717-999952
256							2016-2023		-	201505-999952

SERVICE:

If a replacement part is available, please follow the advice in Vida for repair instruction.

Note: If there is **NO** replacement part available, please see below.

Temporary alternative way to generate heat, customer can change drive mode to **POWER or AWD** to start the combustion engine and thereby generate heat to the climate system.

(do not use Pure or Hybrid drive mode)

Please follow the advice in Owner's Manual how to change drive mode.

This applies only SPA Hybrid vehicles.

Warranty claim info:

No warranty claims accepted for this TJ as it is an information TJ.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8760.