

MAS003339 MSC 22-46

CAMPAIGN 542

FROM: Maserati TSO

To: Maserati Network



Maserati

PERSONAL SERVICE LAB

MASTERS OF CARE

Service Campaign 542: MC20 Door Rattle Noise



DATE: November 17, 2022

Certain MY22 Maserati MC20s listed in MODISCS+ are involved in a Service Campaign to eliminate a noise problem coming from both driver and passenger side doors.

This intervention is necessary to improve the performance of the doors gasket. Roads that are not perfectly smooth, unwanted noises could be heard from the doors latch area.

We remind you that all Service campaigns must be carried out at the first entry of the vehicle into the workshop, regardless of the Mandatory setting set in Modis, as required by Maserati policies.

Also, for cars in Stock Dealer / PDI, it is necessary to perform all campaign operations before delivery to the end customer, as prescribed by the White Book and explicitly reported in the Pre-delivery checklist.

Please read and review this bulletin first before starting the procedure. Contact your Regional AfterSales Manager (RAM) or the Technical Support Helpdesk if you have any questions. (Maseratitechsupport@maserati.com)

Thank You for your continued support and cooperation.

Maserati Americas
Aftersales Dept

Operating Procedure

 All images shown in this bulletin are for illustrative purposes only

Note: This rework can be performed without de-clipping the door gasket from the door frame.

An instructional video has been included with this Bulletin.

1. Always check in ModisCS+ to see if the vehicle is involved in this campaign and if the campaign has not been previously performed.
2. Open the left door and, position yourself in the area at the door hinge, separate the gasket (1) from the gasket (2) which are the two sections that overlap each other. (See **Figure 1** and **Figure 2**)



Figure 1



Figure 2

3. Insert the gasket reinforcement filler (3) into gasket (1) as shown in **Figure 4**, allowing 30 mm of the filler to extend into gasket (2). (See **Figure 5** and **Figure 6**)

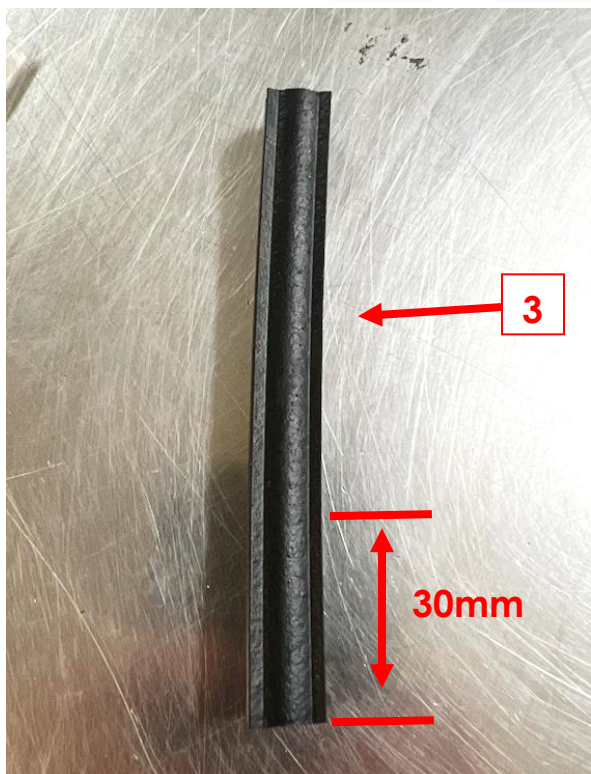


Figure 3



Figure 4



Figure 5



Figure 6

- 4 After inserting the reinforcement filler, reassemble gaskets (1) and (2) back together, make sure the filler is positioned 30mm into gasket (2) and perform a functional test to verify the correct rework.
- 5 Perform the rework procedure also on the other door
- 6 After completing both doors, the procedure is complete.

Spare parts

To complete the rework please order the following PNs:

Spare parts	PN	QTY
Door gasket reinforcement	670299530	2

Warranty Claim

Complete your warranty claim as follows:

Description	Code
Campaign Number	542
Warranty Code	23
Fault Code	063
Component Code	09.34.099
Operation Code Rework (two sides)	9.34.099. A (0.15 h)