

Campaign 551

FROM: Maserati TSO

To: Maserati Network



MASTERS OF CARE

Service Campaign 551: Levante Check water infiltration in the windshield area



DATE: NOVEMBER 17, 2022

Certain Maserati MY22 Levante listed in MODISCS+ are involved in a Service Campaign relating to the verification of presence of water infiltration from the windshield edges.

This intervention is necessary because in some vehicles the windshield does not have the correct amount of glue between the windshield and chassis.

An incorrect assembly could in the long run cause water infiltration in the areas of discontinuity.

We remind you that all Service campaigns must be carried out at the first entry of the vehicle into the workshop, regardless of the Mandatory setting set in Modis, as required by Maserati policies.

Furthermore, for cars in Stock Dealer / POI, it is necessary to perform all the campaign operations before delivery to the End Customer, as prescribed by the White Book and explicitly reported in the Pre-delivery checklist.

Please read and review this bulletin first before starting the procedure.

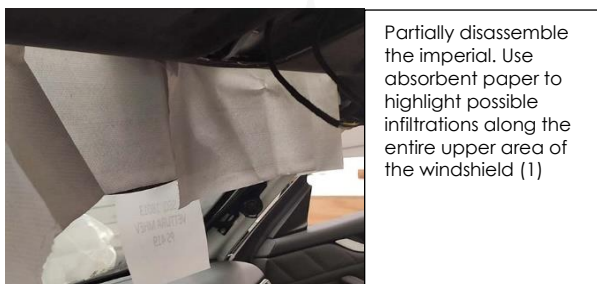
Contact your Regional AfterSales Manager (RAM) or the Technical Support Helpdesk if you have any questions. (MaseratiTechsupport@maserati.com)

Thank You for your continued support and cooperation.

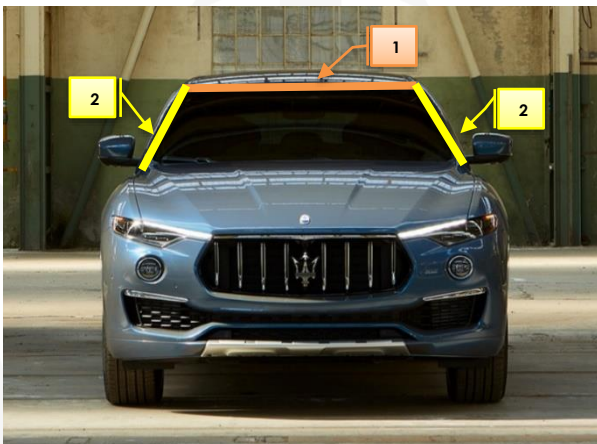
Maserati Americas
Aftersales Dept.

Operating Procedure

1. Always check in ModisCS+ to see if the vehicle is involved in this campaign and if the
2. The campaign has not been previously performed.
3. Before proceeding with the water test, carry out the dismantling below, prepare the suspected areas for inspection, and intercept any infiltration from the profile of the windshield.



Remove the inner covers of the A-pillar to inspect any infiltration along the edges of the windscreen (2).



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4. Follow the procedure for dismantling the side pillars according to the instructions in the workshop manual:
 - **09.44.001 00** **RH WINDSCREEN PILLAR COVERING**
 - **09.44.002 00** **LH WINDSCREEN PILLAR COVERING.**
5. Proceed subsequently with the removal of the central ceiling light according to the instructions in the workshop manual:
 - **08.10.001 00** **FRONT DOME LIGHT**
6. Continue by disassembling the sun visors and their fixings, always following the procedure in the workshop manual:
 - **09.45.003 00** **DRIVER-SIDE SUN VISOR**
 - **09.45.002 00** **PASSENGER'S SIDE SUN VISOR**
 - **09.45.010 00** **PASS. SIDE SUNSCREEN FIN SUPPORT**
 - **09.45.011 00** **PILOT SIDE SUNSCREEN FIN SUPPORT**
7. Take the utmost care, lower the inner canopy, and place sheets of absorbent paper (paper towel) as shown in the following images:



8. Use a water hose to carry out and simulate heavy rainfall towards the windscreen for a cycle of 10 minutes. **NOTE:** Do not use high pressure water jets.
9. Evaluate the outcome of the "water test", inspecting the area of the A-pillar and assessing the presence of water on the absorbent paper used.
 - If the test does not show any kind of water infiltration, then the vehicle passed the water test. Proceed to **Step 10**.
 - If, on the other hand, there are signs of infiltration, it will be necessary to replace the windshield. Open BOL for "SUPPORT REQUEST" attach pictures and await further instructions.
10. Reassemble all removed parts by following the removal procedure in reverse order.
11. Once finished, the procedure is complete.

Warranty Claim

Complete the warranty claim as follows:

Description	Code
Campaign Number	551
Warranty Code	23
Fault Code	063
Component Code	9.34.001
Operation Code Check	9.34.001.A (0,60h)