







December 8, 2022

ATTENTION: ALL DEALER PARTS & SERVICE MANAGERS

Kia America, Inc. is conducting a Voluntary Service Campaign on the following vehicles:

- Certain 2022 MY Sorento vehicles manufactured from December 8, 2021 through May 23, 2022.
- Certain 2022 MY Telluride vehicles manufactured from November 29, 2021 through September 1, 2022.
- Certain 2022-2023 MY K5 vehicles manufactured from December 7, 2021 through September 12, 2022.

The Hydraulic Electronic Control Unit (“HECU”) controls the vehicle’s Electronic Parking Brake (“EPB”), Electronic Stability Control System (“ESC”), and Auto-Hold features, among other related functions. The HECU in these vehicles may have been produced by the supplier with a condition that can result in an internal brake fluid leak. If an internal brake fluid leak occurs, the vehicle’s EPB light , ABS light , ESC light , Auto-Hold light, and/or Forward Collision Avoidance Assist light  may illuminate, or a Smart Cruise Control (“SCC”) warning message may appear on the instrument cluster. If this occurs, EPB, ESC, and Auto Hold functions may be disabled.

Dealers will inspect the vehicle’s HECU and, if the internal leak condition exists, replace the HECU with a new one.

The Technical Service Bulletin that provides vehicle inspection and repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com.

Enclosed you will find a copy of the owner notification letter and a Q&A Guide, both of which describe the issue. Kia will mail notices to the affected vehicle owners beginning on **December 13, 2022**.

Please make personnel in your dealership familiar with the details of this Voluntary Service Campaign so they may respond to customer inquiries and requests appropriately. This Voluntary Service Campaign is an opportunity for your service department to deliver an exceptional service experience to customers who may not have otherwise scheduled service. Providing customers with easy scheduling and timely service increases the chance they will return to your service department for future service needs.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this voluntary service campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,

Kia Service Department
Enclosures