

# Technical Service Bulletin



## 91 Wireless ASI - connection drop-outs at specific locations (e.g. toll booths)

91 22 54 2068838/1 December 7, 2022.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, S3, RS 3, Q3, Q4 e-tron, and Q4 Sportback e-tron	2022 – 2024	All	Wireless ASI

## Condition

### Customer states:

The wireless ASI (Apple CarPlay or AndroidAuto) connection is lost or interrupted reproducibly at certain specific locations (for example, near toll booths or other microwave transmitters).

The connection is usually reestablished when leaving the affected area.

The connection drop-outs manifest from an interruption in music streaming up to a temporary complete loss of the wireless connection to the vehicle.

### Workshop findings:

No relevant DTCs are stored.

## Technical Background

Outside interference on the 2.4GHz and 5GHz wireless frequency spectra can cause the ASI connection in the vehicle to become unstable.

## Production Solution

Not applicable.

## Service

No repair is available at this time.

1. Do not perform any repairs. Any repairs for this concern may be denied.
2. Instruct the customer that this condition is normal and caused by outside influence.
3. A wired ASI connection can be used. Wired connections are not susceptible to the same kind of interference.

## Warranty



This TSB is informational only and not applicable to any Audi warranty.

## Additional Information

All part and service references provided in this TSB (**2068838**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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