



VOLKSWAGEN DEALER COMMUNICATION

Repair Available – Upcoming UPDATE 09D8 / Tire and Loading Information Overlay – (NVLW)

This notice is for:

✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
✓ General Manager	✓ Parts Manager	✓ Technicians
✓ Sales Managers	✓ Service Consultant	

Date: December 05, 2022

Issue: The Tire and Loading information on the Safety Certification label is incorrect.

- Repair:**
- REPAIR AVAILABLE – December 06, 2022
 - **Apply an overlay, which contains the correct tire and loading information.**
 - Repair instructions available in ELSA/ServiceNet.
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory.
 - Repair every affected inventory vehicle before delivery to consumers.

Affected Vehicles:

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2021	2021	ID4	518
CAN	2021	2021	ID4	57

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Notes: Please ensure that this UPDATE is performed on every applicable vehicle before delivery to consumers. Your effort is integral in reaching the highest quality expectations of Volkswagen customers.
Please reinforce the correct repair description of this action with all dealership personnel – this action is a vehicle **UPDATE**, not a recall.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.