


Release Date	12/06/2022	Technical Service Bulletin		
09D8 UPDATE Tire and loading information overlay (NVLW)				

Applicable Vehicles				
Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2021	2021	ID4	518
CAN	2021	2021	ID4	57

Revision History		
Revision	Date	Purpose
1	December 06, 2022	Original publication

Condition/Technical Background

This Update has been proactively released to prevent the following condition(s) from occurring in the vehicle:	
Criteria	Technical Background
01, 02 or 03	The tire and loading information on the Safety Certification label is incorrect.


Remedy

Criteria	Remedy
01, 02 or 03	Apply an overlay, which contains the correct tire and loading information.

This Update is in effect until removed.

Vehicle must meet all of the following criteria:

- Procedure is valid only for vehicles that show the **09D8** code in the ELSA Campaign/Action Information screen on the day of repair.
- Vehicle must be within the New Vehicle Limited Warranty (NVLW).
- Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.
- Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

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Service

NOTE:

- ELSA is the only valid inquiry/verification source. Check ELSA on the day this vehicle UPDATE will be performed to verify vehicle eligibility for the UPDATE. Status must show “open”. Attach an ELSA printout showing the “open” status to the repair order.
- If this UPDATE appears to have already been performed but the code still shows open in ELSA, contact Warranty before proceeding further. Another dealer may have recently performed this UPDATE but not yet entered a claim for it in the system.
- ELSA may also show additional open action(s); if so, inform your customer - this work can be done while the vehicle is in for this UPDATE.
- Contact the Warranty Helpline (U.S.) or the Warranty Campaign Specialist (Canada) if you have any questions.

Applicable criteria ID(s)	Campaign/Action Status
01 ← 2	Open ← 1
EXAMPLE	

Campaign/Action	Start	Designation
← 3	2015-11-10	W-SERV_ACT -
	2018-12-13	RECALL -
	2017-05-16	A-RECALL -
EXAMPLE		

- Enter the VIN in ELSA and proceed to the “Campaign/Action” screen.

TIP

On the date of repair, print this screen and keep a copy with the repair order.


- Confirm the Campaign/Action is open <arrow 1>. If the status is closed, no further work is required.
- Note the Applicable Criteria ID <arrow 2> for use in determining the correct work to be done and corresponding parts associated.

CRITICAL REPAIR STEP



If multiple software update Campaign/Actions are open, they must be performed in order of the Start date <arrow 3>. The oldest should be performed first.

- **All Safety Recalls must be completed prior to completing this campaign.**

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NOTE

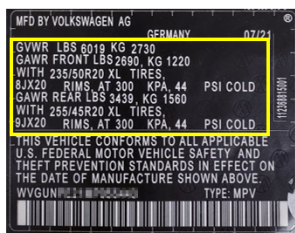
- Damages resulting from improper repair or failure to follow these work instructions are the dealer's responsibility and are not eligible for reimbursement under this action.
- Diagnosis and repair of pre-existing conditions in the vehicle are not covered under this action.




- Locate the "Safety certification" label on the lower B-pillar.
- Clean the surface of the existing label.
- Peel the new label off the backing paper.
- Affix the new label over the existing label.
- Ensure minimal air bubbles are created when installing the new label.

NOTE

- The surface of the existing label must be clean, dry, and free from oil residue prior to applying the new label.
- Handle the new label carefully. Do not touch the adhesive backing.



- Apply the label overlays so only the affected data is covered. Do not cover any additional data on the existing label.

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Additional Actions	Some of the affected vehicles may be involved in additional Actions. Please check your ELSA Campaign/Action Information screen so that any <i>additional required work can be done simultaneously</i> .
Verifying Vehicle Eligibility	To verify vehicle eligibility for this Update, <i>always</i> check the ELSA Campaign/Action Information screen. The ELSA system is the <i>only</i> binding inquiry and verification system; other systems are not valid and <i>may result in non-payment</i> of a claim.
Help for Claim Entry	For questions regarding claim entry, contact Volkswagen Warranty.
Required Customer Notification	Inform your customer in writing by recording on the Repair Order any and all work that was conducted on the vehicle, including any and all updates completed under this Update.

Parts Information

Initial Allocation: NO	Due to the small number of affected vehicles there will be no label allocation.
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Label Ordering: Compliance Label Ordering Portal	<p>Labels can be ordered through the Compliance Label Ordering Portal. Please have the VIN(s) you are ordering for available when you place your order.</p> <ul style="list-style-type: none"> • When placing label order ensure that the part number with suffix "RVU" is requested. • Labels must be ordered by VIN through the Compliance Label Ordering Portal on vw.com.
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CAUTION

Pay close attention to the criteria for each affected vehicle to ensure the correct label is affixed.

Criteria	Part Number	Quantity	Part Description
01	7D000027901 RVU	1	Tire information label (USA 19" wheels)
02	7D000027902 RVU	1	Tire information label (USA 20" wheels)
03	7D000027903 RVU	1	Tire information label (Canada – 20" wheels)

Additional Information

All parts and service references provided in this Update are subject to change and/or removal. Always check ELSA for the most current version of this document.