Release Date	12/06/2022	Technical Service Bulletin	

Tire and loading information overlay (NVLW)



Applicable Vehicles					
Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count	
USA	2021	2021	ID4	518	
CAN	2021	2021	ID4	57	

Revision History				
Revision	Date	Purpose		
1	December 06, 2022	Original publication		

Condition/Technical Background

This Update has been proactively released to prevent the following condition(s) from occurring in the vehicle:			
Criteria Technical Background			
01, 02 or 03 The tire and loading information on the Safety Certification label is incorrect.			

Remedy

	Criteria	Remedy	
Ē	01, 02 or 03	Apply an overlay, which contains the correct tire and loading information.	

This Update is in effect until removed.

Vehicle must meet all of the following criteria:

- Procedure is valid only for vehicles that show the **09D8** code in the ELSA Campaign/Action Information screen on the day of repair.
- Vehicle must be within the New Vehicle Limited Warranty (NVLW).
- Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.
- Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

The repair information in this document is intended for use only by skilled technicians who have the proper tools, equipment and training to correctly and safely maintain your vehicle. These procedures are not intended to be attempted by "do-it-yourselfers," and you should not assume this document applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Volkswagen dealer. ©2022 Volkswagen of America, Inc. and Volkswagen Canada. All Rights Reserved.

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Service

NOTE:

- ELSA is the only valid inquiry/verification source. Check ELSA on the day this vehicle UPDATE will be • performed to verify vehicle eligibility for the UPDATE. Status must show "open". Attach an ELSA printout showing the "open" status to the repair order.
- If this UPDATE appears to have already been performed but the code still shows open in ELSA, contact • Warranty before proceeding further. Another dealer may have recently performed this UPDATE but not yet entered a claim for it in the system.
- ELSA may also show additional open action(s); if so, inform your customer this work can be done while the vehicle is in for this UPDATE.
- Contact the Warranty Helpline (U.S.) or the Warranty Campaign Specialist (Canada) if you have any . questions.



All Safety Recalls must be completed prior • to completing this campaign.

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- Damages resulting from improper repair or failure to follow these work instructions are the dealer's • responsibility and are not eligible for reimbursement under this action.
- Diagnosis and repair of pre-existing conditions in the vehicle are not covered under this action.





MFD BY VOLKSWAGEN AG	1 1 1	1 1 1	8
	GERMANY	07/2	1
GVWR LBS 6019 KG 273 GAWR FRONT LBS 2690,	30		-
GAWR FRUNT LBS 2690	KG 1220		
WITH 235/50R20 XL TIR 8JX20 RIMS, AT 300		PSI COLD	5
GAWR REAR LBS 3439, H	C 1560	PSICOLD	8
WITH 255/45R20 XL TIR	FS		1236
9JX20 RIMS, AT 300		PSI COLD	£ 1
THIS VEHICLE CONFORM	IS TO ALL	APPLICABLE	0
U.S. FEDERAL MOTOR V	EHICLE S.	AFETY AND	(m)
THEFT PREVENTION STA			N
THE DATE OF MANUFAC	TURE SHO		1
WVGUNPELINPOSSAND		TYPE: MPV	
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	1000 CO.	CAVER VA	A CA

- Locate the "Safety certification" label on the lower B-pillar.
- Clean the surface of the existing label.
- Peel the new label off the backing paper.
- Affix the new label over the existing label.
- Ensure minimal air bubbles are created when installing the new label.

- The surface of the existing label must be clean, • dry, and free from oil residue prior to applying the new label.
- Handle the new label carefully. Do not touch the adhesive backing.

Apply the label overlays so only the affected data is covered. Do not cover any additional data on the existing label.

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Claim Entry Instructions

After Update has been completed, enter claim as soon as possible to help prevent work from being duplicated elsewhere. Attach the ELSA screen print showing action open on the day of repair to the repair order.

If customer refused campaign work or vehicle is out of the specified warranty parameter for this Update:

- U.S. dealers: Submit request via WISE under the Campaigns/Update/Recall Closure option. √
- ~ Canada dealers: Upload the repair order [signed by customer] to Volkswagen WIN/Operations/Campaign Closure.

Service Number	09D8						
Damage Code	0099	0099					
Parts Vendor Code	wwo						
Claim Type	Sold vehicle: 7	10					
	Unsold vehicle:	7 90					
Causal Indicator	Mark labor as c	ausal					
Vehicle Wash/Loaner	Do not claim wash/loaner under this action						
	U.S.A.: Loaner/rental coverage cannot be claimed under this action. However, loaner/rental may be covered under the Alternate Transportation Program. Please refer to the Volkswagen Warranty Policy and Procedures Manual for loaner claims information and reimbursement details.						
	<u>Canada</u> : Loaner/rental coverage cannot be claimed under this action. Please refer to the Volkswagen Service Loaner Program to determine loaner eligibility.						
Criteria I.D.	All (see below)						
	LABOR						
	Labor (Ор	Tim	e Units		Description	ı
	4440 23 99			10 Install tire information overlay		on overlay	
	OUTSIDE MATERIAL						
	Criteria Part Number Quantity Description An		Amount				
	01	7D0000279	01			Tine information	
	02	7D000027902		1		Tire information overlay	\$25.00
	03	7D000027903					
	Please enter part number in ALL CAPS						

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Additional Actions	Some of the affected vehicles may be involved in additional Actions. Please check your ELSA Campaign/Action Information screen so that any <i>additional required work can be done simultaneously.</i>
Verifying Vehicle Eligibility	To verify vehicle eligibility for this Update, <i>always</i> check the ELSA Campaign/Action Information screen. The ELSA system is the <i>only</i> binding inquiry and verification system; other systems are not valid and <i>may result in non-payment</i> of a claim.
Help for Claim Entry	For questions regarding claim entry, contact Volkswagen Warranty.
Required Customer Notification	Inform your customer in writing by recording on the Repair Order any and all work that was conducted on the vehicle, including any and all updates completed under this Update.

Parts Information

Initial Allocation: NO	Due to the small number of affected vehicles there will be no label allocation.	
Label Ordering: Compliance Label Ordering Portal	 Labels can be ordered through the Compliance Label Ordering Portal. Please have the VIN(s) you are ordering for available when you place your order. When placing label order ensure that the part number with suffix "RVU" is requested. Labels must be ordered by VIN through the Compliance Label Ordering Portal on vwhub.com. 	

A CAUTION

Pay close attention to the criteria for each affected vehicle to ensure the correct label is affixed.

Criteria	Part Number	Quantity	Part Description
01	7D000027901 RVU	1	Tire information label (USA 19" wheels)
02	7D000027902 RVU	1	Tire information label (USA 20" wheels)
03	7D000027903 RVU	1	Tire information label (Canada – 20" wheels)

Additional Information

All parts and service references provided in this Update are subject to change and/or removal. Always check ELSA for the most current version of this document.

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