

[Next Unread Message](#)[View Message](#)

Sent on	12	02	2022	Expires on	02	20	2023
---------	----	----	------	------------	----	----	------

From	Brad Ortloff, Manager of Auto Campaigns and Recalls
------	---

Subject	Product Update: 2021 Accord, CR-V CVT Replacement
---------	---

DATE: December 2, 2022

TO: All Honda Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Product Update: 2021 Accord, CR-V CVT Replacement

Today, December 2, 2022, American Honda is announcing a **product update** for a total of 75 model year 2021 Accord and CR-V units to address incorrect CVT operation which may cause vehicle slippage, noise, and illumination of the MIL. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

#### **BACKGROUND**

Due to an improper heat treatment during the manufacturing process, the driven pulley in the CVT may not have been properly hardened. Over time, this may lead to abnormal wear to the pulley or damage to the CVT belt which may cause the vehicle to experience a slip accompanied by an abnormal noise and multiple warning lights. In certain cases, vehicles may not be able to move forward after coming to a stop.

#### **REPAIR**

Replace the transmission.

#### **PARTS**

Parts are available through the normal transmission ordering process.

#### **TOOLS**

No special tools or equipment required for this repair.

#### **SERVICE BULLETINS**

Service Bulletins 22-052, *Product Update: 2021 Accord CVT Replacement* and 22-053, *Product Update: 2021 CR-V CVT Replacement* have posted to the Service Information System (SIS) as of December 2, 2022. They include repair, parts, and warranty information related to this campaign.

#### **CUSTOMER NOTIFICATION**

American Honda expects to complete customer notification by the end of January 2023.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.