



NUMBER: 23-042-22

GROUP: 23 - Body

DATE: October 18, 2022

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This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 22-193, date of issue October 18, 2022. All applicable Sold and Un-Sold RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

SUBJECT:

Sunroof Misaligned

OVERVIEW:

This bulletin involves inspecting the sunroof glass to roof flushness and if needed, adjusting the sunroof glass.

MODELS:

2022 (WD) Dodge Durango

NOTE: This bulletin applies to vehicles within the following markets/countries: North America, Enlarged Europe, India/Asia Pacific, Middle East/Africa and South America.

NOTE: This bulletin applies to vehicles built on or after March 01, 2022 (MDH 0301XX) on or before June 28, 2022 (MDH 0628XX) equipped with a Power Sunroof (Sales Code GWA).

SYMPTOM/CONDITION:

Customers may comment on the following:

Sunroof misaligned, causing a water leak into the vehicle.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU/VIN list, perform the Inspection Procedure. **This RSU only applies to vehicles on the RSU VIN list.**

1. Measure sunroof glass to roof flushness (Fig. 1). The sunroof glass should be between -2.5 mm (0.098 in.) to flush at the front and flush to +2.5 mm (0.098 in.) at the rear.



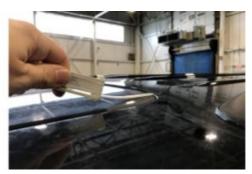


Fig. 1
Measuring Sunroof Glass To Roof Flushness

- 2. Was the sunroof glass between -2.5 mm (0.098 in.) to flush at the front and flush to +2.5 mm (0.098 in.) at the rear (Fig. 1) ?
 - YES>>> Further diagnosis should be performed, use inspect LOP (23-30-65-9P) to close the active RSU.
 - NO>>> Proceed to Step 1 of the Repair Procedure.

REPAIR PROCEDURE:

NOTE: No parts are required for this Repair Procedure. Only adjust the two outer screws on each side of the sunroof (Fig. 2). Do not loosen the middle screw on either side of the sunroof.

1. Adjust the sunroof glass (Fig. 2) . Refer to the detailed service procedures available in DealerConnect> Service Library under: Service Info>23 - Body / Sunroof, Single Pane / Glass, Sunroof / Adjustments.

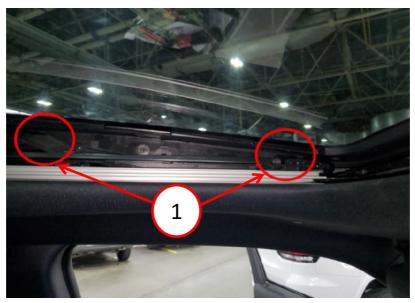


Fig. 2
Left Side Sunroof Adjusting Screws (Right Side Identical)

- 1 Two Left Side Adjusting Screws To Adjust
- Perform a sunroof glass seal leak test. Refer to the detailed service procedures available in DealerConnect> Service Library under: Service Info>23 - Body / Sunroof, Single Pane / Diagnosis and Testing.
- 3. Did the sunroof leak water?
 - YES>>> Repeat Step 1 through Step 2 until no water leaks are present.
 - NO>>> This bulletin has been completed.

NOTE: Obtain duly approval for replacement of the headliner if it is wet. Do not automatically replace the headliner. Refer to the detailed service procedures and LOP times available in DealerCONNECT/Service Library.

-3- 23-042-22

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

| Labor Operation No: | Description | Skill Category | Amount |
|------------------------|---|------------------------------------|----------|
| 23-30-65-9P | Inspect Sunroof Glass Alignment (0 - Introduction) | 6 - Electrical and Body Systems | 0.2 Hrs. |
| 23-30-65-9Q | Inspect and Adjust Sunroof Glass (0 - Introduction) | 6 - Electrical and Body Systems | 0.4 Hrs. |

FAILURE CODE:

| Service Action |
|----------------|
| Service Action |