



## STAR ONLINE PUBLICATION



**Case Number:** S2208000179

**Release Date:** October 2022

**Symptom/Vehicle Issue:** Radio Does Not Display an Auto Door Lock Menu

**Owner Complaint/Technician Observation:** Owner complains there is no radio auto door lock menu to update the auto door lock settings. Owner is looking to disable the speed sensitive auto door lock feature. Technician observed the radio does not have an available door lock menu to update the door locking features.

**Discussion:** Vehicles with UBC, UFC, UEC, R1L (Low) radios may not have an available door lock menu to update the auto door locking feature. Adding sales code JPF (Auto Door Lock Menu) will enable the door lock menu options within the radio. Once the sales code is added, perform a restore vehicle configuration, proxi alignment, and a full BUS sleep to complete the radio learn. Once complete, the radio door lock menu should appear within the radio, **DO NOT REPLACE THE RADIO FOR THIS CONCERN**, see below New Value option details.

2022 RAM PROMASTER 3.6L V6 24V VVT ENGINE  
3C6MRVJG6NE131021

14.10 Volts

### Restore Vehicle Configuration

Vehicle configuration data has been updated. The following elements have changed.

**Attention!**  
Please close the procedure, shut off the ignition, close all doors, unplug the Diagnostic Tool from the DLC, and let the bus to go to sleep.

Name	Old Value	New Value
Configuration Code	00000061223	00000007878
Production Date	20221012	20221025
Auto Unlock Strategy	Absent	Present
Auto Close Menu	Disabled	Enabled
Auto Door Unlock Menu	Absent	Present

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**