



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Forward Collision Warning (FCW) OFF Light Is Illuminated In The Cluster

Discussion: The Forward Collision Warning (FCW) OFF light may be illuminated In the Cluster because the system has defaulted to OFF. Upon scanning the vehicle you may find Stored DTC's or no DTC's at all. Visual inspection of the vehicle confirms the camera and radar are clear of debris. The FCW may have defaulted to OFF because of a previously detected fault with the FCW system.

After a fault is detected, the FCW system will automatically default to OFF even if the fault with the system has been remedied. The FCW OFF warning will be continuously displayed until the customer turns FCW back ON in the radio.

If the Forward Facing Camera or Radar was blinded at some point from bug or dirt accumulation which may have been subsequently cleared off. Or at some point a DTC was triggered for either of these modules, matured, stored and cleared itself. The FCW will remain in the OFF state until the customer manually turns the FCW back ON.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found