




Preliminary Information

PIT5959 Hitch Guidelines Not Centered

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado	2020 - 2023	All	All	All	All
GMC	Sierra	2020 - 2023	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	UVS with UVN
Condition	Some customers may comment that when attempting to reverse, the hitch guideline will not be centered.
	
Cause	The cause of this condition is unknown, the engineering team is aware of the issue and is working on a fix.

Correction:

Engineering is working on identifying the cause and is working on a remedy for this condition.

Do not replace any parts for this concern.

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern.

Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3487668	Hitch Guideline Not Centered	0.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	11/17/2022 - Created on.

