




Preliminary Information

PIT5957 Front Pedestrian Detection Cannot Be Turned Off

Product Investigation Review Required

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Traverse	2022 - 2023	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	UGN
Condition	A customer may want to have front pedestrian detection turned off. When looking in personalization the technician will not find the option to turn it off.
Cause	<p>Software, the option is not available in personalization. See the photo below which shows a vehicle that does have the option to adjust the setting for front pedestrian detection.</p> 

Correction:
 If the option is not available as shown above do not attempt any repairs at this time. Advise the customer that while having front pedestrian detection turned on may not be desirable for them, the system does work as designed and there is no safety risk. Advise the customer that engineering is working on a solution and they will be notified when it becomes available

Version History

Version	1
Modified	11/01/2022 - Created on.



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