

**SIM 41 01 22**

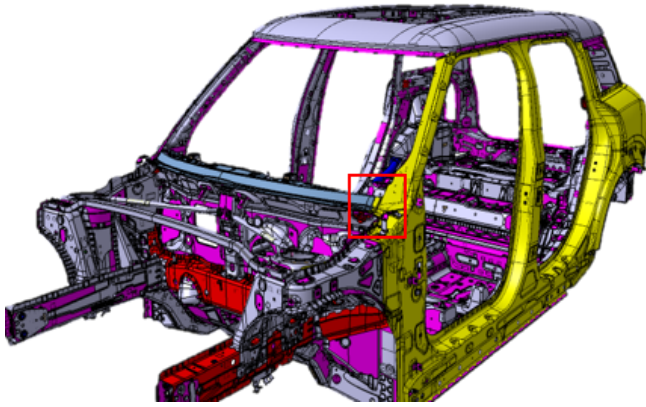
2022-10-06

CRACKING SOUND IS HEARD AT THE BOTTOM OF THE A-PILLAR

MODEL

E-Series	Model Description
F60	MINI Countryman

SITUATION



A cracking sound is heard at the bottom of the A-pillar (left or right side) when driving over uneven roads.

Note: Please see attached video V41 01 22.

CAUSE



Movement in the sheet metal panels at the A-pillar (general location per red box).

Note: Photo shows a partially disassembled body shell without the windshield for component clarity. The windshield does not need to be removed for this SIB's procedure.

CORRECTION

Bend the panel at the A-pillar using a flat screwdriver.

PROCEDURE

Verify that a cracking sound from the A-pillar is heard. If yes, then.

1. Remove A-pillar trim panel following repair instructions in AIR/ISTA (51 43 201).



2. Place a flat-blade screwdriver between the panels. Turn the screwdriver with moderate force so that the panels slightly bend, and that contact is interrupted.

3. Install the A-pillar trim panel back on the vehicle and verify the repair.

PARTS INFORMATION

No parts are required.

CLAIM INFORMATION

Covered under the terms of the MINI New Passenger Car Limited Warranty.

Defect Code:	4121013900	A-pillar Unpleasant noises
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Repairing One Side

Labor Operation	Description	Labor Allowance
51 43 201	Removing and installing or replacing trim panel for front left or right roof pillar (A-pillar) (Main work)	Refer to AIR
Or:		
51 43 701	Removing and installing or replacing trim panel for front left or right roof pillar (A-pillar) (Plus work)	Refer to AIR
And, as necessary:		
51 00 001*	Localizing body complaint(s) (Work time)	(WT)
Or		
00 58 500*	Diagnosis Worktime Flat Rate (See below)	2 FRU
And:		
51 99 000	Work time to use a screwdriver with moderate force to slightly bend the metal so and that contact is interrupted (One side)	1 FRU

If you are using a Main labor code for another repair, use the Plus code labor operation 51 43 701 instead of 51 43 201.

Or:

Repairing Both Sides

Labor Operation	Description	Labor Allowance
51 43 221	Removing and installing/replacing both trim panels for roof pillars (A-pillars) (Main work)	Refer to AIR
Or:		
51 43 721	Removing and installing/replacing both trim panels for roof pillars (A-pillars) (Plus work)	Refer to AIR
And, as necessary:		
51 00 001*	Localizing body complaint(s) (Work time)	(WT)
Or		
00 58 500*	Diagnosis Worktime Flat Rate (See below)	2 FRU
And:		
51 99 000	Work time to use a screwdriver with moderate force to slightly bend the metal so and that contact is interrupted (Both sides)	2 FRU

If you are using a Main labor code for another repair, use the Plus code labor operation 51 43 721 instead of 51 43 221.

Refer to AIR for the corresponding flat rate unit (FRU) allowance.

Work time labor operation codes 51 00 001, 00 58 500 and 51 99 000 are not considered a Main labor operations.

*Based on which one applies to your dealer, please refer to **SI M01 01 20** or **M01 04 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your dealer performed, unless otherwise required by State law.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topics of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

Videos

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