

SIB 65 16 22

2022-10-27

SERVICE ACTION: RETROFIT SATELLITE RADIO (SA 655)

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

MODEL

| E-Series | Model Description | Production Date | Affected Option Code |
|----------|----------------------------|------------------------|------------------------|
| F44 | 2 Series Gran Coupe | | |
| G01 | X3 Sports Activity Vehicle | Model Year 2023 | With SA 693 (Satellite |
| G14 | 8 Series Convertible | Model feat 2025 | Radio Prep) |
| G26 | 4 Series Gran Coupe | | |

AFFECTED VEHICLES

Affected vehicles which require this Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA NEXT or Warranty Vehicle Inquiry.

See the Claim Information section for special instructions that apply to this Service Action.

SITUATION

The Sirius® Satellite Radio is inoperative.

CAUSE

The affected vehicles were produced with "Preparation BMW Satellite Radio" (option code SA 693) instead of with "Satellite Radio" (option code SA 655) as listed.

This also means the vehicle was built with a Receiver Audio Module (RAM) without Sirius® Satellite Radio (SDARS) capability.

CORRECTION

Replace the RAM and retrofit the Satellite Radio.

PROCEDURE

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Remove and replace the Receiver Audio Module (RAM) as per repair instructions 65 12 400 "Removing and installing the receiver audio module (with holder)".

Then perform the retrofit for SDARS using ISTA.

- Connect the battery charger to the vehicle
- Connect the programming system to the vehicle (ISTA 4)
- Select the Satellite Radio retrofit option using the following path:
 - "Vehicle Management"
 - o "Vehicle Modification"
 - o "Retrofit"
 - "Retrofitting satellite radio SDARS"
- Determine measures plan
- Accept and fully work through the measures plan with the control units to be programmed/encoded and enabled
- Follow the rework list
- Depending on the rework list, carry out a vehicle test and delete the fault memory if needed

After the programming has been completed, check functionality of the systems and satellite radio.

Note 1: ISTA will automatically reprogram and code all programmable control modules that do not have the latest software.

Note 2: The VIN-specific required enabling code 1BE has already been downloaded for all affected vehicles by BMW of North America's Technical Service Department at no cost to the BMW center. The code will be imported to each vehicle automatically during the ISTA retrofit procedure.

Always connect a BMW-approved battery charger/power supply (SIB 04 23 10).

For information on programming and coding with ISTA, refer to DealerSpeed / TIS / Technical Documentation / Diagnostics and Programming / Programming Documentation.

PARTS INFORMATION

Only use and invoice the part number below.

| Part Number | Description | Quantity |
|-----------------|--------------------------|----------|
| 65 12 5 A57 038 | RP Receiver Audio Module | 1 |

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed according to the ISTA repair instructions/ETK, must be selected from the Electronic Parts Catalogue, or other approved BMW resources, according to the respective vehicle type. Invoiced these items separately under the Service Action repair Defect Code listed in this bulletin.

CLAIM INFORMATION

Note: Please do not use Defect Code 85 10 03 45 <u>00</u> for this claim submission. This defect code is not active for claim submission; it is utilized only to flag the vehicles for this repair. Claims entered with this defect code will be rejected. Use the Defect Code shown below.

During this workshop visit, the affected vehicle may also show one or more programming and encoding Technical Campaign repairs open, the programming and encoding procedure may only be invoiced one time.

After retrofitting the correct receiver audio module (RAM), select one of these open Technical Campaigns to perform and submit for updating the vehicle's software to the <u>required</u> I-level or higher.

Please be sure to also perform any additional work (before and/or after, including attaching labels) as required by the open campaigns on the vehicle. Close any other open programming and encoding Campaign repairs as outlined in the corresponding Service Information Bulletin.

As determine by the above, the retrofit procedure below that applies is covered one-time under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

| Defect Code: | 85100345BV | Retrofit RAM / Satellite Radio F44, G01, G14, G26 |
|--------------|------------|---|
|--------------|------------|---|

With an Open Programming and Encoding Technical Campaign

| Labor Operation | Description | Labor Allowance |
|--------------------|---------------------------------|-----------------|
| 65 12 902 | Replacing receiver audio module | Refer to AIR |

Or:

Without an Open Programming and Encoding Technical Campaign

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| Labor Operation | Description | Labor Allowance |
|--------------------|---|-----------------|
| 00 00 006 | Performing vehicle test (with vehicle diagnosis system – checking faults) (Main work) | Refer to AIR |
| Or: | | |
| 00 00 556 | Performing vehicle test (with vehicle diagnosis system – checking faults) (Plus work) | Refer to AIR |
| And: | | |
| 61 21 528 | Support voltage of the vehicle electrical system / recharge vehicle electrical system battery | Refer to AIR |
| And: | | |
| 65 12 902 | Replacing receiver audio module | Refer to AIR |
| And: | | |
| 61 00 730 | Programming/encoding control unit(s) | Refer to AIR |

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006, or exclude (including 61 21 528) when the Vehicle Test is included in another repair.

Refer to AIR for the corresponding flat rate unit (FRU) allowances.

Programming and Encoding - Vehicle Control Units (RO and Claim Comments Required)

This procedure automatically reprograms and encodes any vehicle control modules that do not have the latest software I-level.

If one or more control modules fail during the reprogramming procedure, claim the required consequential repair work procedures to address this issue (including performing the IRAP Control Unit Recovery first as required, refer to the SIB in AIR) under the Defect Code in this bulletin with the labor operations in AIR that apply.

Please explain the additional work procedures that were performed (The why and the what) on the repair order and in the claim comments.

For covered repairs that address control module failures that occurred prior to performing this reprogramming procedure, claim this work with the Defect Code and labor operations (including the diagnosis that applies*) in AIR that apply.

*Based on which one applies to your center, please refer to **SI B01 01 20 or B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

FEEDBACK REGARDING THIS BULLETIN

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| Technical Feedback | To submit feedback for the technical topics of this bulletin: Submit your feedback in the rating box at the top of this bulletin |
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| Warranty Feedback | To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal |
| Parts Feedback | To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department |

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