SIB 62 03 22   2022-10-19
INSTRUMENT CLUSTER DOES NOT DISPLAY SPORT MODE

MODEL

E-Series	Model Description	Production Date	Affected Option Code
G01	X3 Sport Activity Vehicle		
G05	X5 Sport Activity Vehicle		
G12	7 Series Sedan	From Start of Production	SA 6U3 – BMW Live Cockpit Professional
G20	3 Series Sedan		
G30	5 Series Sedan		

SITUATION

After programming, the customer may complain that the Sport Mode display is not fully displayed in the instrument cluster.

Instead of a red background in sport mode, the background is displayed in blue (like ECO PRO mode).

CAUSE

Unfavorable software setting in the instrument cluster KOMBSP18 after updating to I-Level 19-11-5xx or higher.

CORRECTION

Reset of the stored Personal Profiles (PIA).

PROCEDURE

- Connect the battery charger to the vehicle
- Connect the diagnosis system to the vehicle (ISTA 4)
- Select "Vehicle Information"
- Select "Control Unit Tree"
- Select "Head Unit High"
- Select "Component Triggering"
- Select "Reset Personal Profile"
- Turn off the vehicle and allow the vehicle to enter its sleep cycle

Note: The customer's Personal Profiles will need to be recreated in the vehicle after this procedure.

CLAIM INFORMATION

During the same workshop visit, after performing the software programming procedure, resetting the stored Personal Profiles (PIA).

Defect Code:	Refer to AIR	Claim with the defect code that applies to the initial/previous covered programming campaign/repair work that necessitated this additional work procedure to be performed

And:

Labor Operation:	Description:	Labor Allowance
65 12 300	WT for checking (included) head unit function and resetting Personal Profile (PIA)	2 FRU

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Or, when the

Vehicle Returns to the Workshop

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Defect Code:	6211201800	KOMBI display / pixel / backlighting (in the instrument cluster) Incorrect/incomplete reading

Refer to AIR for the corresponding flat rate unit (FRU) allowances.

Labor Operation	Description	Labor Allowance
00 00 006	Performing vehicle test (with vehicle diagnosis system – checking faults) (Main work)	Refer to AIR
Or:		
00 00 556	Performing vehicle test (with vehicle diagnosis system – checking faults) (Plus work)	Refer to AIR
And:		
61 21 528	Support voltage of the vehicle electrical system / recharge vehicle electrical system battery	Refer to AIR
And:		
65 12 300	WT for checking (included) head unit function and resetting Personal Profile (PIA)	2 FRU

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006, or exclude (including 61 21 528) when the Vehicle Test is included in another repair.

Work time labor operation code 65 12 300 is not considered a Main labor operation.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topics of this bulletin: Submit your feedback in the rating box at the top of this bulletin
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