

SIB 61 20 22

2022-10-07

DELIVERY STOP: HIGH-VOLTAGE BATTERY

This Service Information Bulletin (Revision 01) replaces SI B61 20 22 dated September 30, 2022.

What's New:

This is now a stop drive/stop charge campaign.

MODEL

E-Series	Model Description	Production Date
120	iX Sports Activity Vehicle	October 14, 2021 – September 26, 2022

AFFECTED VEHICLES

Vehicles which require this Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. You can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

BMW AG has issued a Delivery Stop (effective September 30, 2022) on certain Model Year 2022-2023 BMW iX SAV vehicles that were produced between October 14, 2021 and September 26, 2022.

Reference stop code is: STOP321415

The high-voltage battery manufacturer may not have produced the battery to specifications.

Affected vehicles are not to be driven or charged and to be parked away from any structures.

Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

The bulletin will be updated when additional information becomes available.

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