



SIB 51 19 22

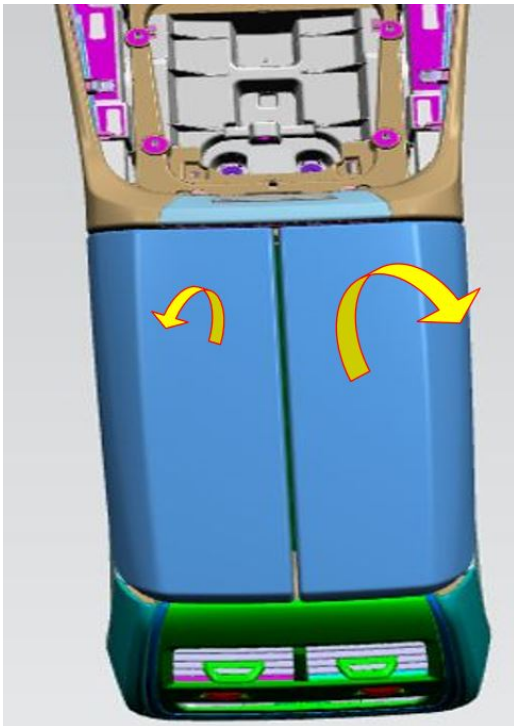
2022-10-31

## CENTER CONSOLE ARMREST DIAGNOSIS RESOURCE

### MODEL

E-Series	Model Description
G05	X5 Sports Activity Vehicle
G06	X6 Sports Activity Coupe
G07	X7 Sports Activity Vehicle

### SITUATION



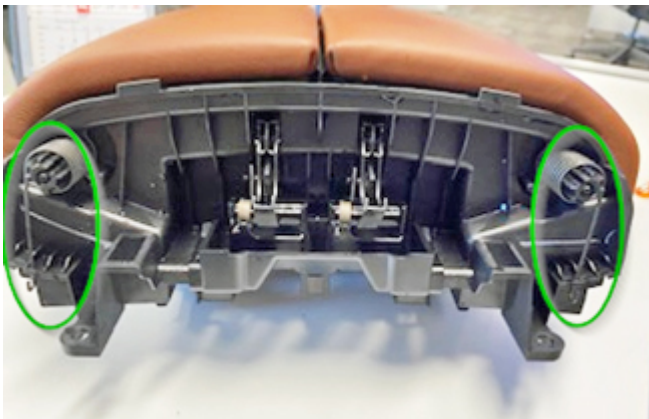
One of the center console armrest doors is slow to open, instead of both opening evenly at the same time.

**Note:** Please see the attached videos V51 02 22 and V51 03 22.

### CAUSE

It is possible that the spring which actuates the “slow” door is not in the correct retaining channel.

### CORRECTION



Adjust the spring on the “slow” door to match the speed on the opposite door.

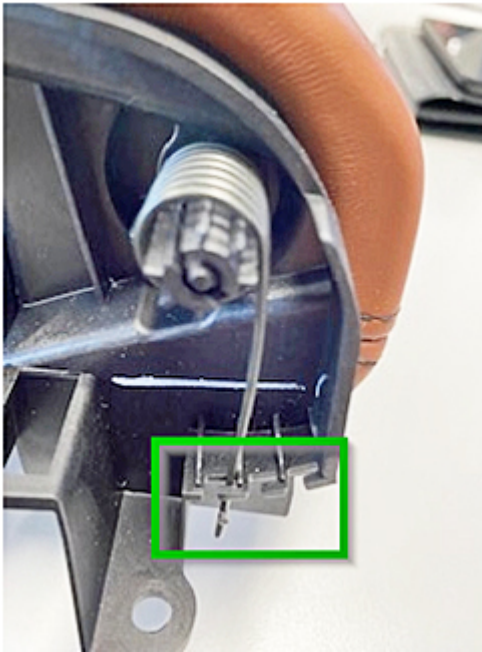
**Note:** The position of the spring adjuster does not have to be in the same channel from left to right. Instead, having the 3 channels on the armrest enables the proper/matching spring tension for the armrest doors to open at same speed.

### PROCEDURE

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Verify that one of the center console armrest doors is slow to open. If yes, then proceed to step 1.

1. Remove the center console armrest following the repair instructions listed in ISTA/AIR (51 16 206).



2. Inspect and adjust the spring's end (shown) on the "slow" door to match the speed of normal operating door.

3. Install the center console armrest back on the vehicle and verify the repair.

## PARTS INFORMATION

This bulletin only serves as a diagnostic resource.

When applicable, refer to ETK/AIR if part replacement is required to perform a repair.

## CLAIM INFORMATION

This Service Information bulletin provides technical and diagnostic information.

Damage and/or issues caused by outside influences are not covered under the BMW limited warranties.

### **Eligible and Covered Work/Repairs**

When used to repair a verified defect in materials or workmanship, the information provided in this bulletin is covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

To submit a claim, please follow the established and applicable warranty policy and procedures (Labor/Part/Sublet) that apply to the repair being performed.

Refer to AIR for the corresponding Defect Code, flat rate labor operations (including the diagnosis that applies\*) and the flat rate unit (FRU) allowances.

Only one Main labor operation code can be claimed per repair visit.

\*Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis

work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

## FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topics of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

Videos

[51 02 22](#)

[51 03 22](#)