WNH1 Workshop campaign – Re-programming DME control unit

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ID Number	WNH1
Models	Cayenne (9YA/9YB)
Model Years	2020 - 2021
VIN List	Attached
Number of Affected VINs	4,846
Issue Description	There is a possibility of non-consistent oxygen sensor diagnostics on the affected vehicles.
	This can result in premature activation of the Check Engine light (MIL) in the instrument cluster.
	To prevent this from happening, the DME control unit in the affected vehicles must be re-programmed with an updated data record.
What Dealers Should do	Please arrange for this measure to be carried out as soon as possible on affected vehicles. As of the time of this posting, the repair is imme- diately available.
California Dealers Only	The Department of Motor Vehicles (DMV) in California may require that the customer furnish proof of com- pletion of this Campaign in the form of a copy of the dealer's repair order, including a signed "Proof of Cor- rection" certificate, before the next renewal of the ve- hicle registration. You must supply this documentati- on to the customer only after the campaign has been completed. Please instruct the customer to retain the signed "Proof of Correction Certificate" within their ve- hicle records.
TI Number	No. 112-22

Required software

PIWIS Tester 3 test software version

41.000.040 (or higher)

If other programming campaigns that affect the same control unit and involve the identical procedure are open for a vehicle in addition to this campaign, the affected control unit must only be programmed once using the current PIWIS Tester test software.

Please proceed as follows for the campaigns that have not been carried out:

- Mark the campaign as 'cannot be carried out' with the reason "Modification of the affected component" in the job line. The "Warranty relevance" flag must be activated in order to be able to set a warranty claim and close the campaign.
- A warranty claim must be submitted for the campaign in which 0 time units is entered as the specified labor time and no material items are specified.

Warranty processing

Scope 1:	
Damage Code	WNH1 66 000
Repair Code	1
Labor time	55 time units

Please enter the campaign carried out in the Warranty and Maintenance booklet for the vehicle.

Customer mobility

If requested, mobility for the affected customer can be guaranteed by offering a suitable replacement vehicle. Please invoice this additional service again via WWS with the campaign scope.