

# WMP2 Workshop Campaign - Rework Charging Electronics (Porsche Mobile Charger)

---

## Update 11/22/22

Please be advised that a Customer Q&A is now attached below. This can be used by your dealer when speaking with customers about vehicles and chargers affected by WMP2.

## Update 8/31/22

Please be advised that the Owner's Manual Supplement (Part # PNA01200314) cannot be claimed as a part in WWS for WMP2 claims. As a result, the TI and below instructions have changed. Please invoice the cost of the Supplement and any associated shipping costs for the supplement all under part # WMP20000001 with the designation "Expendable items" with a maximum cost of \$1.26. Please document a copy of the invoice for this in the warranty claim.

A pack of Owner's Manual Supplements will be auto allocated to every dealer. Dealers should order additional stock as needed via PPL.

## WMP2 Workshop Campaign - Rework Charging Electronics (Porsche Mobile Charger)

ID Number	WMP2
Models	Cayenne E-Hybrid (9YA/9YB) Panamera E-Hybrid (971) Taycan (Y1A/Y1B)
Model Years	2017-2022
VIN list	Attached
Number of Affected VINs	26,597
Issue Description	High temperatures can occur in the plug socket when charging the vehicle using the Porsche Mobile Char-

ger in conjunction with NEMA industrial plugs due to the higher charging current.

In this case, heat damage to the electrical socket cannot be ruled out.

To prevent this from happening, a warning sticker will be affixed to the Porsche Mobile Chargers using the NEMA standard and the charging current will be initially limited to 50%.

For further awareness, the customer will also be given a supplement to the Owner's Manual.

What Dealers should do

Please arrange for this measure to be carried out as soon as possible on affected vehicles. As of the time of this posting, the repair is immediately available. Parts are now available and can be ordered as normal via PPL.

We will also be allocating a pack of the Owner's Manual Supplements to every dealer.

TI Number

[No. 197-21](#)

Customer Notification

Attached below as of 9/30/22

## Required parts and materials

### Parts:

Part No.	Designation - Location	Quantity/vehicle
V04015001FJ	Warning sign - Porsche Mobile Charger	1
V04015001FK	Warning sign - Porsche Mobile Charger Plus	1
V04015001FL	Warning sign - Porsche Mobile Charger Connect	1
PNA01200314*	Driver's Manual Supplement	1
WMP20000001*	Shipping costs	1

### \* Ordering the required Driver's Manual Supplement

Please invoice the Driver's Manual Supplement PNA01200314 and any associated shipping costs for the supplement under part no. WMP20000001 with the designation "Expendable items" with a maximum cost of \$1.26. Please document a copy of the invoice for this in the warranty claim.

### Materials (usually already available in the Dealer):

Part No.	Designation - Location	Quantity/vehicle
D 00940104	Cleaning solution	0.1
or		
WMP20000002**	Expendable items	0.1

\*\*For warranty processing, enter the Part No. WMP20000002 with the "expendable items" designation as an additional part costing \$1.25 in the warranty claim.

### Warranty processing

Scope 1: Reworking charging electronics (Porsche Mobile Charger)

Damage Code	WMP2 66 000
Repair Code	1
Working time	36 TU

Scope 2: Reworking charging electronics (Porsche Mobile Charger Plus)

Damage Code	WMP2 66 000
Repair Code	1
Working time	36 TU

Scope 3: Reworking charging electronics (Porsche Mobile Charger Connect)

Damage Code	WMP2 66 000
Repair Code	1
Working time	38 TU

Please enter the campaign that was carried out in the Guarantee and Maintenance booklet for the vehicle.