WNN3 Workshop campaign - Reprogramming Connect control unit

WNN3 Workshop campaign - Re-programming Connect control unit

ID Number WNN3

Models 911 (992)

Model Years 2021-2022

VIN List Attached

Issue Description Due to a software error in the Connect control unit, an

11,361

increased standby current may occur in vehicles with

an active VTS contract.

This can lead to discharge of the 12V battery if the vehicle is stationary for a longer period of time. As a result, it will no longer be possible to start the vehicle.

For this reason, the Connect control unit on the affected vehicles must be re-programmed with a corrected

data set.

What Dealers Should do Please arrange for this measure to be carried out as

soon as possible on affected vehicles. As of the time of this posting, the repair is immediately available.

TI Number No. 178-22

Required software

Number of VINs Affected

PIWIS Tester 3 test software version 41.375.040 (or higher)

Battery Replacement

If the 12V battery must be replaced as a result of being discharged for a long period of time, the cost of parts and labor incurred for the replacement must be invoiced as a subsequent credit appeal claim after the original WNN3 claim pays.

Customer mobility

If requested, mobility for the affected customer is to be ensured with a suitable replacement vehicle. Please invoice this additional service again via WWS with the campaign scope.