



Service Bulletin

Bulletin No.: 22-NA-231

Date: November, 2022

WARRANTY ADMINISTRATION

Subject: Warranty Administration – Restricted Labor Operations on Vehicles Built Without a DC/AC Inverter

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 1500	2023	2023	—	—	All	All
GMC	Sierra 1500						

Involved Region or Country	United States, Canada			
Condition	Cab Power Outlet (KI4/KI5) and Cargo Bed mounted Power Outlet (KC9/KCA) on certain full-size LD Chevrolet Silverado and GMC Sierra pickup trucks may not be included on certain 2023 model year vehicles at the start of regular production in September.			
Cause	Due to the shortage of semiconductors, some options have been built without modules. This information was communicated via GlobalConnect messages. For further details and actions required by the dealer, please reference the messages listed below:			
	Feature	RPOs Identifying Missing Modules	Reference # U.S.	Reference # Canada
	Power Outlets	08R	GCUS-14-1644	GCCA-9-4801 (repost of GCCA-62-1228)
Correction	Dealers should use IVH and determine if a specific VIN is impacted. IVH will call out the RPOs that show which modules are missing. The following labor operations will be restricted for these VINs, while this program is in place: <ul style="list-style-type: none"> Power Outlets: (RPO 08R - CREDIT - NOT EQUIPPED WITH 120V AC INSTRUMENT PANEL AND CARGO BED POWER OUTLETS) – 5420220 — Accessory AC and DC Power Control Module Replacement 			

Version	1
Modified	Released November 21, 2022

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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