

Complaints About the Front Door Shaft Seal: Replacing Window Guide, Electric Power Windows and Front Door Window (222/22)

Model Line: **Taycan (Y1A/Y1B/Y1C)**

Model Year: **As of 2020 up to 2021**

Concerns: **Front window guide**

Cause: Customers complain about:

- A non-closing front door window
- Noises when closing the front door window.
- A cracked or “undulating” door shaft seal

In the workshop, damage to the front door shaft seal is detected.

Cause: Complete abrasion of the anti-friction coating on the seal and/or incorrect position of the door window in the door during the procedure.

Action required: In the event of a customer complaint, replace the window guide, electric power windows and front left and right door window.

Required parts

Parts Info:	Part No.	Designation – Point of use	Quantity
	9J1837835A	⇒ Door seal window shaft seal – Front left window guide	1 piece
	9J1837433	⇒ Window guide, pillar A – Front left window guide	1 piece
	9J1837836A	⇒ Door seal window shaft seal – Front right window guide	1 piece
	9J1837434	⇒ Window guide, pillar A – Front right window guide	1 piece
	N 10447402	⇒ Internal hexagon round oval-head screw – Front window guide, left and right	4 piece(s)
	WHT003237	⇒ Internal hexagon round-head countersunk screw – Front window guide, left and right	2 piece(s)

PAD837461A	⇒ Power windows mechanism without motor – Front left electric power windows mechanism	1 piece
PAD837462A	⇒ Power windows mechanism without motor – Front right electric power windows mechanism	1 piece

Laminated safety glass (LSG)

9J1845019C	⇒ Door window – Front left door window	1 piece
9J1845020C	⇒ Door window – Front right door window	1 piece

Single-layer safety glass (ESG)

9J1845019B	⇒ Door window – Front left door window	1 piece
9J1845020B	⇒ Door window – Front right door window	1 piece

Replacing window guide, electric power windows and front left and right door window

- Work Procedure: 1 Replace front left and right window guide.
For work procedure, see:
⇒ *Workshop Manual '644519 Removing and installing front window guide'*
- 2 Replace front left and right electric power windows mechanism.
For work procedure, see:
⇒ *Workshop Manual '645219 Removing and installing front electric power window mechanism'*
- 3 Replacing front left and right door window.
For work procedure, see:
⇒ *Workshop Manual '644019 Removing and installing front door window'*

Invoicing

For documentation and invoicing in the event of a warranty, state the work items required depending on the scope of work and the specified PCSS encryption in the warranty claim:

APOS	Labor operation	I No.
64451901	Removing and installing front window guide	
64451902	Removing and installing front window guide	
64521901	Removing and installing front power window mechanism	

APOS	Labor operation	I No.
64521902	Removing and installing front power window mechanism	
64401901	Removing and installing front door window	
64401902	Removing and installing front door window	

PCSS encryption:

Location (FES5)	64450	Front window guide
Damage type (SA4)	3042	Door seal detached

- References:
- ⇒ *Workshop Manual '644519 Removing and installing front window guide'*
 - ⇒ *Workshop Manual '645219 Removing and installing front electric power window mechanism'*
 - ⇒ *Workshop Manual '644019 Removing and installing front door window'*

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