



# Service Bulletin

Bulletin No.: 22-NA-230

Date: November, 2022

## INFORMATION

**Subject: Warranty Administration – Restricted Labor Operations on Vehicles Built Without Wireless Phone Charging**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2023	2023				
Cadillac	Escalade						
Chevrolet	Blazer						
	Silverado						
	Suburban						
	Tahoe						
GMC	Traverse						
	Acadia						
	Sierra						
	Yukon						

<b>Involved Region or Country</b>	United States, Canada			
<b>Condition</b>	Due to the continued impact of the industry-wide shortage, beginning with production on October 26, 2022, Wireless Phone Charging (K4C) which are integrated in a charging mat in the center console of the vehicle, may no longer be available on certain MY23 Chevrolet Silverado and GMC Sierra 1500 trucks and Chevrolet Blazer, Traverse, Tahoe, Suburban, Buick Enclave, GMC Acadia, Yukon, Yukon XL and Cadillac Escalade and Escalade ESV vehicles until further notice.			
<b>Cause</b>	Due to the shortage of semiconductors, some options have been built without modules. This information was communicated via GlobalConnect messages. For further details and actions required by the dealer, please reference the messages listed below:			
	<b>Feature</b>	<b>RPOs Identifying Missing Modules</b>	<b>Reference # U.S.</b>	<b>Reference # Canada</b>
	Wireless Charging System	K4C	GCUS-17-470	GCCA-9-4803 (Repost of GCCA-62-1248)
<b>Correction</b>	Dealers should use IVH and determine if a specific VIN is impacted. IVH will call out the RPOs that show which modules are missing. The following labor operations will be restricted for these VINs, while this program is in place: <ul style="list-style-type: none"> <li>Wireless Charging System : (RPO K4C- CREDIT - NOT EQUIPPED WITH CHARGER-INDUCTIVE PORTABLE WIRELESS DEVICE) <ul style="list-style-type: none"> <li>– 5420170 — Wireless Charging System Module Replacement</li> </ul> </li> </ul>			

Chevrolet, Buick, GMC and Cadillac are updating all consumer and dealer facing materials as appropriate.

This change to the availability of Wireless Phone Charging is currently expected to remain in place until further notice during the 2023 model year for all impacted vehicles. As semiconductor chips become available, GM will build certain vehicles with these features.

Future retrofits for this feature will not be provided or supported on these vehicles.

Therefore, dealers and customers should refer to the vehicle invoice and the window label to understand the features that are equipped on each individual vehicle.

<b>Version</b>	1
<b>Modified</b>	Released November 21, 2022

