

**Squeaking Noise Symptom When Retracting and/or Extending the Rear-View Mirror:
Greasing Mirror Base Seal (SY 224/22)**

Model Line: **Cayenne (9YA / 9YB)**

Model Year: **As of 2019**

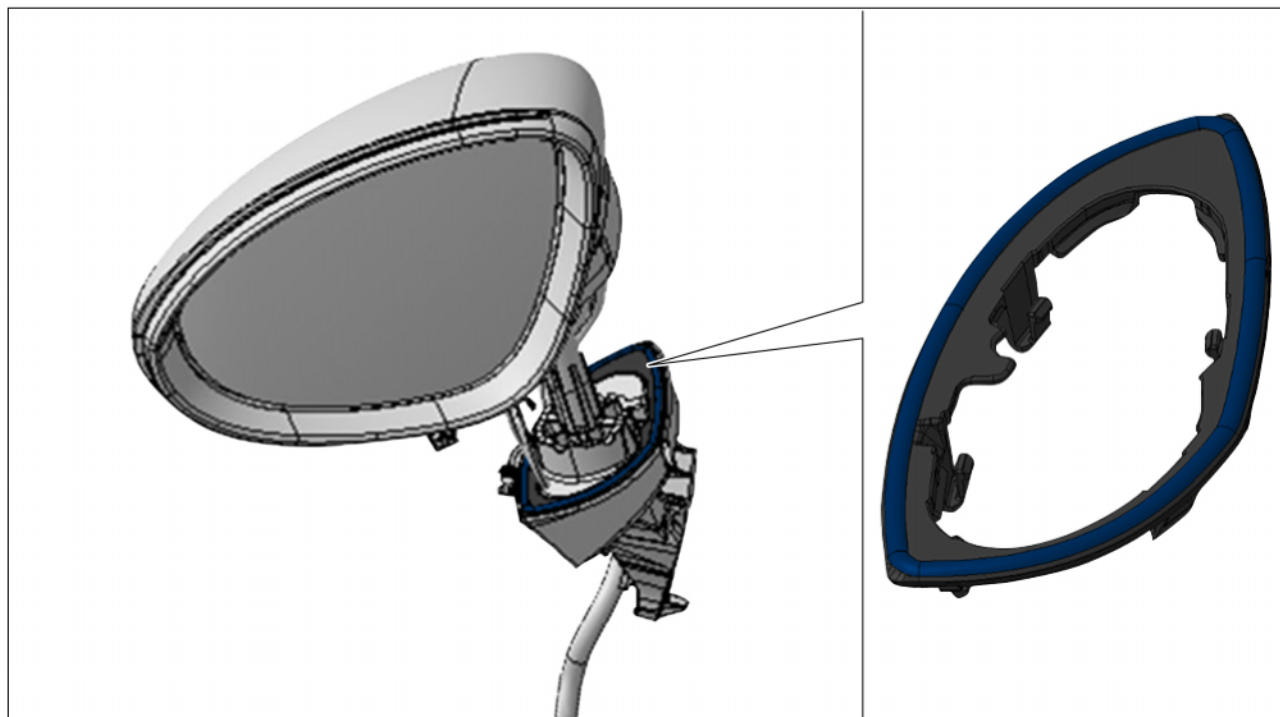
Concerns: **Rearview mirror**

Symptom: Squeaking noises can be heard when retracting and/or extending the rear-view mirrors.

Cause: The noises can be caused by a lack of lubricating film on the mirror base gasket.

Action required: In the event of a complaint, check the mirror base seal and grease or replace it, depending on the result of the check.

Installation
Position:



Mirror base seal

Required parts and materialsMaterials: **Required materials** (usually already available at the Porsche dealer):

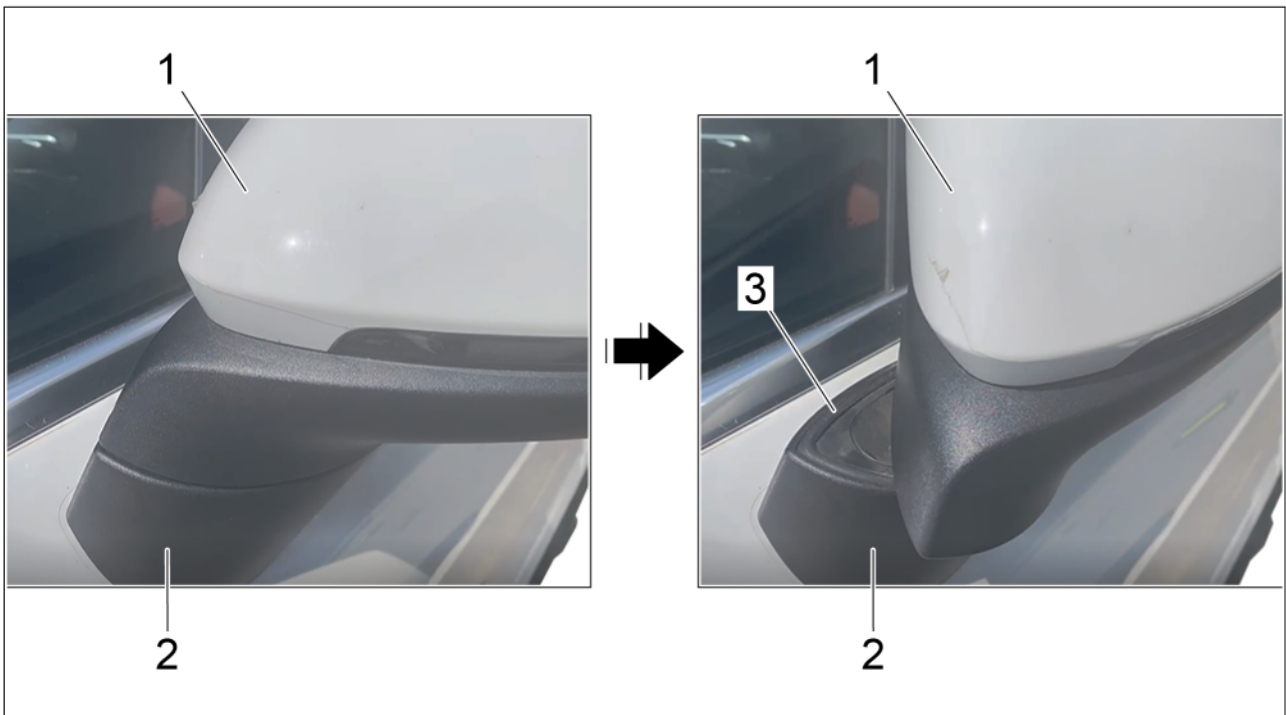
Part No.	Designation	Quantity
e.g.: 00004330509	⇒ Krytox lubricant	2 grams/ 0.07 oz

Additional parts required if the mirror base seal must be replaced:

Part No.	Designation – Point of use	Quantity
9Y0857679	⇒ Seals – Mirror base, top left	1 piece(s)
or		
9Y0857680	⇒ Seals – Mirror base, top right	1 piece(s)

Checking, greasing or replacing mirror base seal

Work Procedure: 1 Check mirror base seal.

*Rearview mirror*

- 1.1 Guide rearview mirror ⇒ *Rearview mirror -1-* in and out at the left and right and check for squeaking noises.
- 1.2 Retract ⇒ *Rearview mirror -1-* rearview mirror at the left and right and check the mirror base seal ⇒ *Rearview mirror -3-* in the mirror support ⇒ *Rearview mirror -2-* for damage.

Assessment		Action
(✓)	The mirror base seal is not damaged .	⇒ <i>Rearview mirror -3-</i> Clean mirror base seal and grease with Krytox lubricant.
(x)	The mirror base seal is damaged .	Replace mirror base seal and grease with Krytox lubricant. For work procedure, see: ⇒ <i>Workshop Manual '667919 Removing and installing rear-view mirror housing (lower part)'</i>

**Information**

If the mirror base seal must be replaced, grease it before assembling the rearview mirror.

Invoicing

For documentation and invoicing purposes in the event of a warranty claim, under new vehicle warranty, enter the work item and PCSS encryption specified below in the warranty claim:

APOS	Labor operation	I No.
66934901	Reworking mirror support	
66934902	Reworking mirror support	
66795507	Replacing rear-view mirror housing	
66795508	Replacing rear-view mirror housing	

PCSS encryption:

Location (FES5)	66930	Rearview mirror
Damage type (SA4)	2019	squeaking

References: ⇒ *Workshop Manual '667919 Removing and installing rear-view mirror housing (lower part)'*

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