

Taycan, 911, Cayenne – Active Parking Support and Remote ParkAssist Not Available in Certain Parts of New York State and Vermont

Vehicles Affected

Models	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment
Taycan	2021	Y1A, Y1B	n/a	P4W "Active Parking Support"
Taycan	2022 - 2023	Y1A, Y1B, Y1C	n/a	P4F "Technology Package" or P4R "Remote ParkAssist"
911	2022 - 2023	992 - All, except 992810, 992820, 992850	n/a	P3Y "Premium Package with Remote ParkAssist" or P3W "Premium Package with Remote ParkAssist" or FT1 "Remote ParkAssist incl. Lane Change Assist and 3D Surround View"
Cayenne	2022 - 2023	9YA, 9YB	n/a	PY9 "Remote ParkAssist"

Revision History

Revision	Release Date	Changes
0	November 16, 2022	Original document

Condition

Affected vehicles operating in certain parts of New York state and Vermont may experience restriction of the Active and Remote Parking features listed above. In addition, vehicles operating in the direct vicinity of New York and Vermont may experience sporadic restriction of the Active and Remote Parking features listed above. For example, customers operating their vehicle just over the NY state line in Connecticut or New Jersey.

These restrictions are expected to be lifted in the coming months. In the meantime, no diagnostic or repair procedures are needed. The vehicles are currently operating as designed.

The example photo below (Figure 1) shows a 2022 Taycan with the PCM popup message, "Active Parking Support not available at current location."

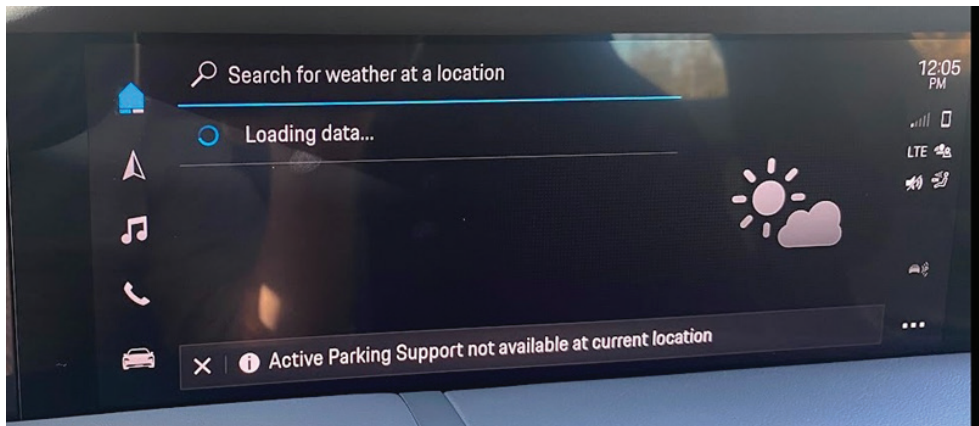


Figure 1

Technical Background

"Remote Park Assist" and "Active Parking Support" are currently not available in certain parts of New York state and Vermont. The restriction is automatically applied based on vehicle GPS location. The restriction is expected to be lifted in the coming months. If the vehicle is driven outside of these regions, then these features will function normally.

Service Information

The Owner's Manual Information includes a note concerning location-dependent option availability. See Figure 2 and the text outlined in red.

The Internet Car Configurator (ICC) and Dealer Car Configurator (DCC) option descriptions are updated with the following note/warning: "Laws in some areas may restrict the use of Remote ParkAssist".

Driving and Driving Assistance

Remote parking

General safety instructions

⚠ WARNING Lack of attention

The system must not induce you to take risks with your safety. The driver is always responsible for taking due care. The system cannot replace the driver's attentiveness. The person operating active parking support with a cellphone is considered the driver of the vehicle and must have a valid driver's license.

- ▶ Always pay attention to the traffic situation and the vehicle surroundings.
- ▶ Maintain a suitable distance from the vehicle.
- ▶ All occupants and animals must vacate the vehicle before the parking maneuver starts.
- ▶ If necessary, take over control of the vehicle.
- ▶ Observe the safety instructions and system limits of the supporting systems, sensors and cameras.

Information on further assistance systems:

- ▶ Refer to chapter "General safety instructions" on page 131.
- ▶ Refer to chapter "Using cameras" on page 133.
- ▶ Refer to chapter "Active Parking Support" on page 96.

i Information

Observe any country-specific laws relating to the utilization of parking assistance systems with a remote control.

Figure 2

Warranty

No warranty work is described herein.

Search Items

Active Parking Support, Remote ParkAssist, Driver Assistance System, ADAS, New York, Vermont

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